

MODERN TECHNICAL EDUCATION SOCIETY

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY



Transnational Skill Standards Dental Assistant

REFERENCE ID: TOS/HSS Q 2401

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Mapping for Dental Assistant (HSS/Q2401) with UK Qualification SVQ Level 7 in Dental Nursing

How to Read this Document

This document has two sections - Section I and Section II.

Section I: Compares the NOS listing in the Indian QP – Dental Assistant (HSS/Q 2401) with GH0H 23 SVQ 3 Dental Nursing SCQF Level 7 in UK Qualification GH0H 23 SVQ 3.

Section II: Compares the competencies described in each of the Indian NOS with those of UK.

The language of the compared competencies of the two countries differs. However, the competency pointers of the described competency can be mapped. Wherever the competency pointer maps it is reported as 'None' under the column 'Gap in Indian NOS'. Wherever the competency pointers do not map, it is identified as a gap and the corresponding UK competency is noted under the column 'Gap in Indian NOS'.

Usage of Benchmarked Transnational Standards

There will be two types of users of these benchmarked standards. One type will be of those individuals who are already trained and are certified on the corresponding Indian QP. This set of individuals will have to undergo a bridge course comprising of the identified gaps only. Thereafter, they will be assessed under the aegis of a UK Awarding body through the Indian SSC on the competency portions acquired via the bridge course. All qualifying individuals will be awarded a co-branded certificate comprising of logo of Skill India, Indian SSC and UK Awarding Body.

Those individuals who wish to be certified afresh will have to undergo training on both the Indian QP and the gaps in the Indian NOS with regard to UK competencies. Thereafter, they will be assessed under the aegis of a UK Awarding body through the Indian SSC and they will obtain a co-branded certificate comprising of logo of Skill India, Indian SSC and UK Awarding Body.

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Section I: NOS Mapping of Dental Assistant QP(HSS/Q2401) with the Dental Nursing in UK Qualification GH0H23SVQ 3 Dental Nursing SCQF Levels 7

NOS Mapping: A Summary				
Indian NOS Code	Indian NOS	UK NOS Code	UK NOS	Remarks, if any
HSS/ N 2402	Prepare work area for patient treatment	SFH OH1	Prepare and maintain environments, instruments and equipment for clinical dental procedures	
HSS/ N 2401	Perform Supportive Tasks	SFH OH3	Provide support during the assessment of individuals' oral health	
HSS/ N 2403	Assist with intra-oral Preventive Procedures	SFH OH3	Provide chairside support during the prevention and control of periodontal disease and caries and the restoration of cavities	
HSS/ N 2404	Assist with intra-oral restorative procedures	SFH OH6	Provide chairside support during the provision of fixed and removable prostheses	
HSS/ N 2405	Assist with operative dentistry procedures	SFH OH8	Provide chairside support during the extraction of teeth and minor oral surgery	
HSS/ N 2406	Assist with endodontic dental procedures	SFH OH7	Provide chairside support during non-surgical endodontic treatment	
HSS/ N 2407	Assist with prosthodontic dental procedures	SFH OH6	Provide chairside support during the provision of fixed and removable prostheses	
HSS/ N 2408	Assist with periodontal dental procedures	SFH OH5	Provide chairside support during the prevention and control of periodontal disease	

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

NOS Mapping: A Summary				
Indian NOS Code	Indian NOS	UKNOS Code	UK NOS	Remarks, if any
			and caries and the restoration of cavities	
HSS/ N 2409	Assist with Orthodontic Procedures	SFH OH5	Provide chairside support for the prevention and control of periodontal disease and caries and the restoration of cavities	Two of UK NOS are covered in one Indian NOS
		SFH OH6	Provide chairside support during the provision of fixed and removable prostheses	
HSS/ N 9606	Maintain a safe, healthy, and secure working environment	PRO HSS1	Make Sure Your Own Actions Reduce Risks to Health and Safety	
HSS/ N 9603	Act within the limits of one's competence	GEN63	Act within the limits of your competence and authority	
HSS/ N 9604	Work effectively with others	SS02	Contribute to Work Teams	
HSS/ N 9605	Manage work to meet requirements	HT4	Manage and organise your own time and activities	
HSS/ N9609	Follow biomedical waste disposal protocols	CHS212	Disposal of clinical and non-clinical waste within healthcare	
HSS/ N 9607	Practice code of conduct while performing duties	LSIL ADD10	Reflect on, Develop and Maintain Own Skills and Practice in Learning and Development	
		SFH OH4	Contribute to the Production of Dental Images	No mapping Indian NOS
		SFH OH2	Offer Information and Support to Individuals about Dental Services and the Protection of Oral Health	No mapping Indian NOS
		SFH CHS36	Provide Basic Life Support	No mapping Indian NOS

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Section II: Compares the competencies in Indian NOS with those of UK NOS.

NOS Mapping Descriptions			
Indian QP Title	Dental Assistant	UK Qualification	Dental Nursing
Indian QP Code	HSS/ Q 2401	UK Qualification Code	GH0H 23 SVQ 3
Indian NOS	Prepare work area for patient treatment	UK NOS	Prepare and maintain environments, instruments and equipment for clinical dental procedures
Indian NOS Code	HSS/ N 2402	UK NOS Code	SFH OH1 This standard
Scope	Disinfecting and preparing patient treatment area , Preparing, sterilising and storing instruments and equipment □ Preparing for patient treatment and management , Preparing patient for dental treatment , Maintaining work area asepsis throughout the procedure	Overview	concerns the preparation and maintenance of environments, instruments and equipment for clinical dental procedures, and the control of infection and cross-infection. It includes general cleaning, preparing the appropriate materials for clinical procedures, handling waste and spillage, routine maintenance, stock control and sterilisation.

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Efficiently disinfect and prepare patient treatment areas	P1. apply standard precautions for infection prevention and control and take other appropriate health and safety measures	None
PC2. Set up equipment, instruments and required materials for scheduled dental procedure	P2. wear the appropriate personal protective equipment at all times during cleaning and sterilisation procedures and maintain personal hygiene	None
PC3. Complete the preparations for the patient treatment in a timely manner as per the relevant procedures and protocols of the provider.	P3. ensure that the environment where procedures are to be undertaken is clean and tidy, and allows for safe working practices at all times	None
PC4. Properly prepare, sterilise and store required instruments and equipment as per the protocols and guidelines	P4. correctly and safely use cleaning equipment and materials that are appropriate to the items or surface area to be cleaned, and the level of cleanliness required	None
PC5. Understand the clinical procedural requirements of the patient	P5. correctly and safely clean and maintain the aspirating equipment as per the manufacturer's instructions P6. correctly and safely clean,	None
PC6. Prepare and implement patient risk management procedures	maintain and disinfect the water lines and water storage equipment	None
PC7. Ensure access to the dental treatment area and chair is appropriately provided	P7. fully prepare instruments, equipment, materials and medicaments that are necessary for planned procedures so that they are safe and ready	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC15. Recognise the boundary of one's role and responsibility and seek supervision from superior when situations are beyond one's competence and authority	P15. make equipment and materials safe and secure and leave them at the correct level of cleanliness, and in the correct location, on the completion of procedures	None
PC16. Establish trust and rapport with colleagues	P16. dispose of waste, spillage promptly and in a safe manner and place	None
PC17. Maintain competence within one's role and field of practice	P17. package and store sterilised items correctly, using the most appropriate form of packaging medium and maintaining the integrity of the packaging	None
PC18. Promote and demonstrate good practice as an individual and as a team member at all times	P18. ensure that adequate supplies of stock are available for clinical procedures	None
PC19. Identify and manage potential and actual risks to the quality and safety of practise	P19. keep accurate and legible records of sterilisation procedures	None
PC20. Evaluate and reflect on the quality of one's work and make continuing improvements practice		None
		P2. wear the appropriate personal protective equipment at all times during cleaning and sterilisation procedures and maintain personal hygiene
		P6. correctly and safely clean, maintain and disinfect the water lines and water storage equipment

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		P7. fully prepare instruments, equipment, materials and medicaments that are necessary for planned procedures so that they are safe and ready
		P8. ensure that equipment is functioning correctly and take the appropriate action when it is not
		P9. use equipment in a manner which is consistent with the manufacturer's instructions and leave ready for re-use
		P 16. dispose of waste, spillage promptly and in a safe manner and place
		P18. ensure that adequate supplies of stock are available for clinical procedures
		P13. carry out appropriate sterilisation procedures in the correct sequence and duration including pre-cleaning of instruments, preparation of instrument trays, operation of autoclave and removal of instruments at correct stage in cycle
		P17. package and store sterilised items correctly, using the most appropriate form of packaging medium and maintaining the integrity of the packaging
		P19. keep accurate and legible records of sterilisation procedures

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
Knowledge & Understanding; Organisational Context	Knowledge & Understanding	
KA1. Relevant legislation, standards, policies, and procedures followed by the provider	K1. the principles and causes of infection and cross-infection	None
KA2. The role and importance of the Dental Assistant in providing efficient dental treatment	K2. micro-organisms - the meaning and significance of the terms pathogenic and non-pathogenic	None
KA3. The importance of maintaining confidentiality of the patient information	K3. potentially infectious conditions what they are, the appropriate action to take and why they should be reported	None
KA4. How to engage with the superior for support in case the situation is beyond one's competence	K4. the scientific principles of and difference between sterilisation, asepsis, disinfection and social cleanliness and how each relates to the patient, the setting, the procedure and equipment	None
KA5. How to dress appropriately as per the guidelines of the healthcare provider	K5. what is meant by standard precautions and how this is applied in the preparation of environments, including zoning and protective barriers	None
	K6. when sterile, aseptic and disinfectant procedures may need to be carried out, and the possible consequences of not doing so	None
	K7. good hygiene practice - what it is and methods of maintaining it	None
	K8. effective hand cleansing - what it is and methods for achieving it	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	K9. the purpose of personal protective equipment and the different types which may be necessary	None
	K10. the cleaning agents which are appropriate to different surface areas	None
		1.the principles and causes of infection and cross-infection
		2.micro-organisms - the meaning and significance of the terms pathogenic and non-pathogenic
		3.potentially infectious conditions what they are, the appropriate action to take and why they should be reported
		9.the purpose of personal protective equipment and the different types which may be necessary
		5.what is meant by standard precautions and how this is applied in the preparation of environments, including zoning and protective barriers
		10.the cleaning agents which are appropriate to different surface areas
Technical Knowledge	Knowledge & Understanding	
Technical Knowledge KB1. The chemical disinfectants used and their recommended applications to disinfect and prepare patient treatment area		None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
KB2. How to select and prepare dental equipment, instruments and materials		None
KB3. How to properly prepare and sterilise required instruments and equipment as per the protocols and guidelines of the healthcare provider		None
KB4. How to interpret and perform risk management procedures		None
KB5. The benefits of pre-procedural rinsing and how to perform anti-bacterial rinses		None
KB6. How to adjust the dental chair to accommodate individual patient conditions/needs		None
KB7. How to use dental equipment in a safe and efficient manner		None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

NOS Mapping Descriptions			
Indian QP Title	Dental Assistant	UK Qualification	Dental Nursing
Indian QP Code	HSS/ Q 2401	UK Qualification Code	GH0H 23 SVQ 3
Indian NOS	Perform Supportive Tasks	UK NOS	Provide support during the assessment of individuals' oral health
Indian NOS Code	HSS/ N 2401	UK NOS Code	SFH OH3 This standard
Scope	Scheduling patient appointments , Monitoring daily patient flow , Coordinating with dentist to develop and present patient treatment plan	Overview	is intended for those who act in a chairside support role during the assessment of patients' oral and general health. You will need to prepare the equipment, instruments, materials and medicaments which will be needed for assessment. Subsequently, you will need to provide close support during the assessment of the patient through recording and charting the information which is obtained from an examination

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Efficiently schedule patient's appointment considering the available resources, minimising patient wait time and non-productive time of staff	P1 make available at the chairside the dental charts, records and images which are necessary for the assessment of oral health to be undertaken	None
PC2. Make the appointments as per the requirements of the patient, and healthcare provider policies and guidelines	P2 anticipate, select and prepare the equipment, instruments, materials and medicaments which are required for a full clinical assessment of the head, neck and mouth	None
PC3. Schedule appointments that facilitates smooth patient flow and ease of patient transitions	P3 apply standard precautions for infection prevention and control and take other appropriate health and safety measures P4 communicate with patients	None
PC4. Accurately document the appointments in a timely manner	at a level and pace appropriate to them, and answer questions: P4.1 clearly, accurately and concisely P4.2 maximising their understanding, confidence and motivation P4.3 minimising their fear and anxiety P4.4 referring questions or situations which are beyond your role promptly to an appropriate member of the oral healthcare team P5 select, offer and prepare the correct equipment, instruments, materials and medicaments at the time when they are required during the clinical assessment	None
PC5. Effectively adjust the treatment plans and schedules to meet changing needs	P6 handle equipment, instruments, materials and medicaments in a manner that	None
PC6. Develop patient treatment plan in consultation with dentist and ensure that		None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
the plan includes treatment of emergencies, standard care and optimal care	minimises the possibility of injury, damage and cross-infection	
PC7. Determine the treatment requirements of the patient	P7 continuously monitor the patient as the assessment takes place, identify any complications and take the necessary actions without delay	None
PC8. Prepare and implement patient risk management procedures	P8 record assessments spoken by other team members accurately and legibly using the correct notation on the correct dental charts	None
PC9. Recognise the boundary of one's role and responsibility and seek supervision from superior when situations are beyond one's competence and authority	P9 dispose of waste, spillage promptly and in a safe manner and place	None
PC10. Establish trust and rapport with colleagues	P10 provide the patient with information on the reasons for further assessment or treatment and make the appropriate arrangements for this	None
PC11. Maintain competence within one's role and field of practice	P11 ensure that all records and other appropriate documents are complete, accurate and legible following the procedure	None
PC12. Promote and demonstrate good practice as an individual and as a team member at all times	P12 correctly process and store dental charts, records and images in a manner which maintains their confidentiality	None
PC13. Identify and manage potential and actual risks to the quality and safety of practice		None
PC14. Evaluate and reflect on		None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
the quality of one's work and make continuing improvements		
PC15. Recognise the boundary of one's role and responsibility and seek supervision from superior when situations are beyond one's competence and authority		None
PC16. Establish trust and rapport with colleagues		None
PC17. Maintain competence within one's role and field of practice		None
PC18. Promote and demonstrate good practice as an individual and as a team member at all times		None
PC19. Identify and manage potential and actual risks to the quality and safety of practise		None
PC20. Evaluate and reflect on the quality of one's work and make continuing improvements practice		None
		P1 make available at the chairside the dental charts, records and images which are necessary for the assessment
		of oral health to be undertaken
		P8 record assessments spoken by other team members accurately and legibly using the correct notation on the correct dental charts
		P3 apply standard precautions for infection prevention and control and take other appropriate health and safety measures
		P5 select, offer and prepare the correct equipment, instruments, materials and

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		medicaments at the time when they are required during the clinical assessment
		P7 continuously monitor the patient as the assessment takes place, identify any complications and take the necessary actions without delay
		P8 record assessments spoken by other team members accurately and legibly using the correct notation on the correct dental charts
		P10 provide the patient with information on the reasons for further assessment or treatment and make the appropriate arrangements for this
		P11 ensure that all records and other appropriate documents are complete, accurate and legible following the procedure
Knowledge & Understanding Organisational Context KA1.	Knowledge & Understanding	
The role and importance of the Dental Assistant in providing efficient dental treatment	K1 the purpose of dental assessment and methods of explaining this clearly to patients	None
KA2. The importance of maintaining confidentiality of the patient information	K2 the medical conditions which may affect oral health assessment and treatment	None
KA3. How to engage with the superior for support in case the situation is beyond one's competence	K3 recognised forms of valid consent and their application before any treatment is undertaken	None
KA4. Scheduling protocols and procedures followed by the provider to support patient scheduling and continuing care	K4 the information required for a medical history, and the implications that relevant medical conditions have on	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
system	dental treatment	
KA5. Detail procedures and corresponding time allotments by the provider	K5 the structure and function of teeth and periodontium including the number of roots	None
KA6. Ethical and legal standards in patient record keeping and communication	K6 regional anatomy of the head and neck and dental anatomy	None
KA7. The dental procedures and protocols followed by the provider to provide dental	K7 the function and position of salivary glands, muscles of mastication and facial expression and the examples of diseases which may affect facial movements	None
Technical Knowledge	Knowledge & Understanding	
KB1. How to schedule patient as per the protocols and procedures of the healthcare provider	K8 common oral diseases including both malignant and potentially malignant lesions and methods for their diagnosis, prevention and management	None
KB2. The operations of the patient scheduling system	K9 the diagnosis and management of diseases of the facial bones, oral mucosa, of other soft tissues, of the salivary glands and joints	None
KB3. The dental conditions and their treatment	K10 oral manifestations of systemic diseases and the diagnosis and management of facial pain of dental and non-dental origin	None
KB4. How to sequence treatments properly	K11 the effects of ageing upon the oral tissues and the particular needs of the elderly dental patient	None
KB5. The modes of disease transmission	K12 standard precautions and quality standards of infection prevention and control, including personal protective equipment and your role in maintaining them	None
KB6. How to obtain and record accurate medical/dental histories to accurately	K13 safe methods of handling instruments and equipment	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
determine the treatment needs		
KB7. How to prepare treatment plan in collaboration with dentist and explain the procedures to the patient and answer patient's queries	K14 the uses of the different materials used within dental assessment, including impression materials for study models	None
NOSMappingDescriptions		
KB8. How to interpret and perform risk management procedure	K15 methods of measuring pulp vitality and their advantages and	None
	K16 the main classes of drugs which are used in dentistry and the reasons for their use, including analgesics, antibiotics, sedatives/hypnotics, emergency drugs, drugs which reverse the action of other drugs	None
	K17 the different types of dental record and charts, including personal details, radiographs/photographs and study models for assessment and treatment planning which are used, and the functions of each	None
	K18 methods of dental charting	None
	K19 the terminology and charting notation/charting symbols for tooth surfaces, cavities and particular tooth problems related to the type of dental chart being used	None
	K20 the reasons for taking radiographs and photographs, both for treatment and for the monitoring of patients	None
	K21 the types and purposes of orthodontic treatment available and your role in	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	providing support during the assessment and treatment of a patient's occlusion	
	K22 the measurements and records taken to record any malocclusion	None
	K23 the classifications used in recording malocclusion	None
	K24 methods of communicating clearly with the patient especially when they might be in some discomfort or distress	None
	K25 how to modify information and communication methods for individuals, including patients with special needs, patients from diverse social and ethnic backgrounds, children and the elderly and where necessary, provide representation for them	None
	K26 methods of monitoring the physical characteristics of a patient and the signs and symptoms to be aware of to recognise a potential emergency	None
	K27 how to recognise the signs of injury, abuse or neglect and how to raise concerns with the appropriate person or agency	None
	K28 health and safety regulations and national policies and procedures	None
	K29 how to identify that a medical emergency has arisen and provide support both for the individual with the emergency and to those providing immediate management of the emergency	None
	K30 why it is important that	
		None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	information relating to patients is treated as confidential, and what this means for the storage, recording and disclosure of patient information	
	K31 the importance of keeping full contemporaneous records and the legislation and guidelines relating to patients' records and confidentiality	None
	K32 methods of effective team working in oral health care	None
		K2 the medical conditions which may affect oral health assessment and treatment
		K3 recognised forms of valid consent and their application before any treatment is undertaken
		K4 the information required for a medical history, and the implications that relevant medical conditions have on dental treatment
		K5 the structure and function of teeth and periodontium including the number of roots mastication and facial expression and the examples of diseases which may affect facial movements
		K6 regional anatomy of the head and neck and dental anatomy
		K7 the function and position of salivary glands, muscles of
		K8 common oral diseases including both malignant and potentially malignant lesions and methods for their diagnosis, prevention and management
		K9 the diagnosis and management of diseases of

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		the facial bones, oral mucosa, of other soft tissues, of the salivary glands and joints
		K10 oral manifestations of systemic diseases and the diagnosis and management of facial pain of dental and non-dental origin
		K11 the effects of ageing upon the oral tissues and the particular needs of the elderly dental patient
		K14 the uses of the different materials used within dental assessment, including impression materials for study models
		K15 methods of measuring pulp vitality and their advantages and
		K16 the main classes of drugs which are used in dentistry and the reasons for their use, including analgesics, antibiotics, sedatives/hypnotics, emergency drugs, drugs which reverse the action of other drugs
		K17 the different types of dental record and charts, including personal details, radiographs/photographs and study models for assessment and treatment planning which are used, and the functions of each
		K18 methods of dental charting
		K19 the terminology and charting notation/charting symbols for tooth surfaces, cavities and particular tooth problems related to the type of dental chart being used

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		K20 the reasons for taking radiographs and photographs, both for treatment and for the monitoring of patients
		K23 the classifications used in recording malocclusion
		K29 how to identify that a medical emergency has arisen and provide support both for the individual with the emergency and to those providing immediate management of the emergency

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

NOS Mapping Descriptions			
Indian QP Title	Dental Assistant	UK Qualification	Dental Nursing
Indian QP Code	HSS/ Q 2401	UK Qualification Code	GH0H 23 SVQ 3
Indian NOS	HSS/ N 2403	UK NOS	Provide chairside support during the prevention and control of periodontal disease and caries and the restoration of cavities
Indian NOS Code	Assist with intra-oral Preventive Procedures	UK NOS Code	SFH OH5
Scope	Assist in performing coronal polish , Assist in applying topical fluorides , Assist in applying pit and fissure sealant	Overview	This standard describes the role of the oral health worker in providing chairside support during the prevention and control of periodontal diseases and caries, and the restoration of cavities. You will need to prepare and mix a wide range of materials/medicaments which, if not carried out correctly, can seriously affect the success of the treatment.

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Assist in performing the procedure to thoroughly rinse the mouth and floss teeth contacts to ensure that it is free of debris	P1. retrieve and make available the correct patient's charts, records and images and identify correctly the planned treatment	None
PC2. Assist in ensuring that teeth are polished, free of plaque, glossy and uniformly reflect light	P2. apply standard precautions for infection prevention and control and take other appropriate health and safety measures	None
PC3. Assist in ensuring that soft tissue gingiva is free of trauma evidence	P3. provide appropriate support during the administration of local or regional analgesia	None
PC4. Assist in applying topical fluorides following the recommended application procedures of each fluoride agent	P4. anticipate, select and arrange the equipment, instruments, materials and medicaments in their most likely order of use 1. prevention and control of periodontal diseases 2. the prevention and control of dental caries 3. the provision of amalgam restorations 4. the provision of composite restorations 5. the provision of glass ionomer restorations	None
PC5. Assist in preparing the teeth and sealant material according to the dental therapeutic guidelines and directions of manufacturer	P5. aspirate the treatment area, maintain a clear field of operation and suitably protect the patient's soft tissues using instruments and materials appropriate to the procedure	None
PC6. Assist in achieving thorough, even and appropriately coverage of all indicated pits and fissures		None
	P6. correctly anticipate, select and offer to the operator: 1. a suitable matrix system to aid the placement of a	

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	restoration2. the correct quantity of the appropriately mixed restorative materials 3. any materials or equipment required for the finishing of the restoration	
PC7. Assist in ensuring teeth are flossed and free of excess sealant material	P7. handle equipment, instruments, materials and medicaments in a manner that minimises the possibility of injury, damage and cross	None
PC8. Assist in ensuring timely implementation of appropriate procedures	P8. continuously monitor and reassure the patient, identify any complications and take the necessary actions without delay	None
PC9. Recognise the boundary of one's role and responsibility and seek supervision from superior when situations are beyond one's competence and authority	P9. dispose of waste, spillage promptly and in a safe manner and place	None
PC10. Establish trust and rapport with colleagues	P10. ensure that all records and other appropriate documents are complete, accurate and legible following the procedure	None
PC11. Maintain competence within one's role and field of practice		None
PC12. Promote and demonstrate good practice as an individual and as a team member at all times		None
PC13. Identify and manage potential and actual risks to the quality and safety of practice		None
PC14. Evaluate and reflect the quality of one's work and make continuing improvements		None
		1.retrieve and make available the correct patient's charts,

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		records and images and identify correctly the planned treatment
		2.apply standard precautions for infection prevention and control and take other appropriate health and safety measures
		3.provide appropriate support during the administration of local or regional analgesia
		4.the provision of composite restorations 5.the provision of glass ionomer restorations
		5.aspirate the treatment area, maintain a clear field of operation and suitably protect the patient's soft tissues using instruments and materials appropriate to the procedure 6.correctly anticipate, select and offer to the operator:
		1.a suitable matrix system to aid the placement of a restoration 2.the correct quantity of the appropriately mixed restorative materials 3.any materials or equipment required for the finishing of the restoration
		7.handle equipment, instruments, materials and medicaments in a manner that minimises the possibility of injury, damage and cross
		8.continuously monitor and

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		reassure the patient, identify any complications and take the necessary actions without delay
		10.ensure that all records and other appropriate documents are complete, accurate and legible following the procedure
Knowledge & Understanding Organisational Context	Knowledge & Understanding	
KA1. Relevant legislation, standards, policies, and procedures followed by the healthcare provider	K1. the structure and function of teeth and periodontium including the number of roots	None
KA2. The role and importance of the Dental Assistant in delivering intra-oral preventive treatment	K2. regional anatomy of the head and neck and dental anatomy	None
KA3. The importance of maintaining confidentiality of the patient information	K3. the development of dental plaque and methods for controlling it	None
KA4. How to engage with the superior for support in case the situation is beyond one's competence	K4. the main causes and treatment of periodontal disease and caries	None
KA5. How to dress appropriately as per the guidelines of the healthcare provider	K5. methods of and the use of techniques, agents or materials to prevent caries	None
KA6. The dental procedures and protocols followed by the provider to perform intraoral preventive procedures	K6. the nature and progression of dental and oral disease	None
	K7. recognised forms of valid consent and their application before any treatment is undertaken	None
Technical Knowledge	Knowledge & Understanding	
KB1. How to use dental materials and equipment	K8. methods of protecting and retracting the soft tissues	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
required to safely and effectively complete intra-oral preventive procedures		
KB2. The dental, oral, and head and neck anatomy and treatment	K9. methods of aspirating during treatment	None
KB3. Types of sealant materials and different sealant techniques	K10. the ways in which periodontal disease can be prevented and/or minimised including effective oral hygiene techniques	None
KB4. Isolation techniques, methods and their application	K11. the different forms of fluoride and its optimum levels	None
NOS Mapping Descriptions		
KB5. Proper positioning of the patient to perform procedures	K12. the function of the different kinds of equipment, instruments and materials/medicaments used in: 1. periodontal therapy 2. the preparation and restorations of cavities 3. the prevention of primary and secondary caries	None
KB6. How to perform safe and effective coronal polishing	K13. the ergonomics of dental practice including seating, positioning of the patient and team, instrument passing, suction tip placement	None
KB7. How to perform safe and effective topical fluoride application	K14. methods of working which will complement the work of the operator and the reasons for this	None
KB8. How to perform safe and effective pit and fissure sealant applications	K15. methods of facilitating a clear view of the treatment area for the operator	None
KB9. The use of effective aspirating and tooth isolation procedures	K16. the equipment used in the administration of local and regional anaesthesia	None
KB10. How to correct occlusal interferences	K17. the different stages in cavity preparation for both deciduous and permanent teeth	None
KB11. Interpretation of risk factors, such as, overheating	K18. the circumstances where linings may be required, and	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
the tooth, soft tissue laceration and enamel abrasion and perform risk management procedures	which materials are	
KB12. How to use materials in a safe and efficient manner	K19. the advantages and disadvantages of the different types of: 1. amalgam 2. temporary restorations 3. composite restorations 4. glass ionomer restoration 5. sealants K20. the purpose and different types of etchants, when and where they are used K21. the purpose and different types of bonding agents, when and where they are used K22. the importance of finishing restorations and the equipment, instruments and materials that may be used K23. the importance of matrix systems and the equipment and instruments that may be used K24. the safe use of curing lights and their potential hazards K25. standard precautions and quality standards of infection prevention and control, including personal protective equipment and your role in maintaining them K26. the hazards associated with amalgam including: 1. the reasons for, and importance of, preparing amalgam in ventilated areas 2. the appropriate precautions that should be taken to prevent mercury spillage 3. the correct action to take in the event of mercury spillage	None
		None
		None
		None
		None
		None
		None
		None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	K27. health and safety regulations and national policies and procedures	None
	K28. the legal and organisational policies relating to the disposal of waste and spillage from clinical treatments and investigations	None
	K29. how to monitor, support and reassure the patient throughout treatment including identifying anxiety	None
	K30. the reasons for continually observing the operator during the procedure	None
	K31. how to recognise and respond to actual or potential emergencies	None
	K32. methods of communicating information clearly and effectively	None
	K33. how to modify information and communication methods for individuals, including patients with special needs, patients from diverse social and ethnic backgrounds, children and the elderly and where necessary, provide representation for them	None
	K34. the different types of records used in the organisation including medical history, personal details, dental charts, radiographs/photographs and study models for assessment and treatment planning and their purpose	None
	K35. the importance of keeping full contemporaneous records and the legislation and guidelines relating to patients' records and confidentiality	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	K36. methods of effective team working in oral health care	None
		10.the ways in which periodontal disease can be prevented and/or minimised including effective oral hygiene techniques 12.the
		function of the different kinds of equipment, instruments and materials/medicaments used in: 1.periodontal therapy 2.the preparation and restorations of cavities 3.the prevention of primary and secondary caries 15.methods of facilitating a clear view of the treatment area for the operator 16.the
		equipment used in the administration of local and regional anaesthesia 17.the different stages in
		cavity preparation for both deciduous and permanent teeth
		19.the advantages and disadvantages of the different types of: 1. amalgam
		2.temporary restorations 3.composite restorations 4.glass ionomer restoration 5. sealants 20.the purpose and different types of etchants, when and where they are used 21.the purpose and different
		types of bonding agents, when and where they are used 22.the importance of finishing restorations and the
		equipment, instruments and

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		materials that may be used
		23.the importance of matrix systems and the equipment and instruments that may be used
		34.the different types of records used in the organisation including medical history, personal details, dental charts, radiographs/photographs and study models for assessment and treatment planning and their purpose
		1.the structure and function of teeth and periodontium including the number of roots
		2.regional anatomy of the head and neck and dental anatomy
		3.the development of dental plaque and methods for controlling it
		4.the main causes and treatment of periodontal disease and caries

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Indian QP Code	HSS/ Q 2401	UK Qualification Code	GH0H 23 SVQ 3
Indian NOS	Assist with intra-oral restorative procedures	UK NOS Code	Provide chairside support during the provision of fixed and removable prostheses
Indian NOS Code	HSS/ N 2404	UK NOS Code	SFH OH6
Scope	Assist in applying topical anaesthetic , Assist in taking Shade , Assist in placing and removing rubber dam , Assist in placing and removing matrix and wedges , Assist in polishing amalgam restoration , Assist in fabricating and cementing temporary crown	Overview	This standard concerns the provision of chairside support during the preparation and fitting of fixed and removable prostheses. Fixed prostheses include crowns and supported/adhesive bridges, inlays, veneers, temporary bridges, and temporary crowns. Removable prostheses include metal, acrylic and immediate prostheses. The procedures include first impression, second impression, occlusal registration, try-in, and fitting.

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Assist in matching shade to patient's dentition and document it	P1 apply standard precautions for infection prevention and control and take other appropriate health and safety measures	None
PC2. Assist in implementing appropriate, safe and effective local anaesthetic agents as per the dental anaesthesia standards	P2 make available a selection of potentially suitable trays for the operator and once they have selected one, prepare it ready for use compatible with the material and tray being used	None
PC3. Assist in managing the suspected or known local and systemic complications related to administration of local anaesthesia	P3 correctly select the appropriate impression materials and prepare them: P3.1 to the correct quantity in relation to the size of the tray P3.2 to the correct consistency P3.3 within the handling and setting time relative to the material and ambient temperature P3.4 using the correct technique	None
PC4. Assist in performing the procedure to thoroughly clean the mouth to ensure that it is free of saliva, blood, water and debris	P4 load impression materials correctly on to the impression tray using a method which allows a complete and accurate impression to be taken	None
PC5. Assist in matching shade to the patient's dentition and document it	P5 offer patients appropriate support while impressions are in their mouths	None
PC6. Punch rubber dam pattern as per the appropriate industry punch size and pattern	P6 disinfect impressions, bite blocks and try-ins appropriately on removal and record accurate, legible and complete details of stages,	None
	shades and requirements on	

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	the laboratory prescription and attach it securely to the packaging	
PC7. Assist in choosing appropriate rubber dam retainer to fit shape and size of tooth	P7 prepare the correct equipment and materials for recording the: P7.1 occlusal registration P7.2 try-in P7.3 denture fit P7.4 denture adjustment	None
PC8. Assist in appropriately attaching ligature to the bow of the dental dam retainer and fit retainer firmly around the tooth without impinging on gum tissue	P8 provide appropriate support during the administration of local or regional analgesia	None
PC9. Assist in flossing the rubber dam and tuck it between each isolated tooth	P9 prepare any equipment and materials required for a tooth to be prepared before the impression is to be taken	None
PC10. Assist in selecting and setting up appropriate matrix and ensure matrix band is accurately contoured, fitting the tooth	P10 work in a way which will complement the work of the operator including aspirating and protecting and retracting the soft tissues	None
PC11. Assist in placing a wedge in the contact area of interproximal restorations and carefully remove the wedge using appropriate dental instruments	P11 correctly mix and prepare the appropriate materials when temporary crowns are being prepared and fitted	None
PC12. Assist in loosening the matrix band and remove it	P12 correctly assess the amount and type of adhesive material required for fixed prostheses and prepare it:	None
	P12.1 to the correct consistency P12.2 using a technique appropriate to the material P12.3 at the time required by the operator	
PC13. Assist in performing the restoration procedure with appropriate instruments and methods	P13 offer the correct instruments and materials for trimming, cleaning and checking the final adjustment	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	of the fitting when they are required	
PC14. Assist in ensuring that the adjacent soft tissue remains intact without signs of trauma	P14 dispose of waste, spillage promptly and in a safe manner and place	None
PC15. Recognise the boundary of one's role and responsibility and seek supervision from superior when situations are beyond one's competence and authority	P15 continuously monitor and reassure the patient, identify any complications and take the necessary actions without delay	None
PC16. Establish trust and rapport with colleagues	P16 offer patients advice and instruction in a manner appropriate to them	None
PC17. Promote and demonstrate good practice as an individual and as a team member at all times	P17 ensure that all records and other appropriate documents are complete, accurate and legible following the procedure	None
PC18. Identify and manage potential and actual risks to the quality and safety of practice		None
PC19. Evaluate and reflect on the quality of one's work and make continuing improvements		None
		P2 make available a selection of potentially suitable trays for the operator and once they have selected one, prepare it ready for use compatible with the material and tray being used
		P3 correctly select the appropriate impression materials and prepare them: P3.1 to the correct quantity in relation to the size of the tray P3.2 to the correct consistency P3.3 within the handling and setting time relative to the material and ambient temperature

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		P3.4 using the correct technique
		P4 load impression materials correctly on to the impression tray using a method which allows a complete and accurate impression to be taken
		P10 work in a way which will complement the work of the operator including aspirating and protecting and retracting the soft tissues
		P11 correctly mix and prepare the appropriate materials when temporary crowns are being prepared and fitted
		P12 correctly assess the amount and type of adhesive material required for fixed prostheses and prepare it: P12.1 to the correct consistency
		P12.2 using a technique appropriate to the material P12.3 at the time required by the operator
		P13 offer the correct instruments and materials for trimming, cleaning and checking the final adjustment of the fitting when they are required
Knowledge & Understanding Organisational Context	Knowledge & Understanding	
KA1. Relevant legislation, standards, policies, and procedures followed by the healthcare provider	K1 the structure and function of teeth and periodontium including the number of roots	None
KA2. The role and importance of the Dental Assistant in successful delivery of intraoral	K2 regional anatomy of the head and neck and dental anatomy	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
restorative procedures		
KA3. The importance of maintaining confidentiality of the patient information	K3 the options available for replacing missing teeth and the relative benefits of each, including: K3.1 fixed prostheses K3.2 removable prostheses K3.3 implants	None
KA4. How to engage with the superior for support in case the situation is beyond one's competence	K4 the purpose of crown, bridge, inlay and veneer preparation techniques	None
KA5. How to dress appropriately as per the guidelines of the healthcare provider	K5 the purpose of temporary crowns and bridges and their construction	None
KA6. Ethical and legal standards in patient recordkeeping and communication	K6 recognised forms of valid consent and their application before any treatment is undertaken	None
KA7. Infection control guidelines and universal precautions	K7 the equipment and instruments used in preparing teeth for fixed prostheses	None
KA8. The dental procedures and protocols followed by the provider to perform intraoral restorative procedures	K8 the equipment, instruments and materials for gingival retraction before impression taking	None
Technical Knowledge	Knowledge & Understanding	
KB1. How to use dental materials and equipment required to safely and effectively complete intra-oral preventive procedures	K9 selecting and preparing impression trays and mixing and loading the appropriate impression material	None
KB2. The dental, oral, and head and neck anatomy and treatment	K10 preparing and planning temporary crowns and bridges, including cements	None
KB3. How to perform safe, comfortable and effective local dental anaesthetic and manage the complications related to the local anaesthetic	K11 shade taking and the use of shade guides	None
KB4. How to visualise procedure steps and prepare accordingly	K12 methods of taking occlusal registrations and why these are necessary	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
KB5. How to ensure eye-hand coordination	K13 the instruments and materials required for: K13.1 the removal of temporary prostheses	None
	K13.2 the checking and adjusting of fixed prostheses before final fitting	
KB6. How to use rubber dam and equipment	K14 different types of cements and correct methods of mixing and the methods of isolation during cementation	None
KB7. The use of high-volume oral evacuator and air-water syringe	K15 the use of impression materials in making study models or working casts for the construction of the appliance and of the opposing arch or tooth	None
KB8. How to recognise and manage orthostatic hypotension/syncope	K16 the different forms which impression materials take and the relationship of these to the treatment being undertaken	None
KB9. Proper positioning of the patient to perform procedures	K17 the preparation, application, storage and after-care of impressions to preserve the accuracy of the impression	None
KB10. How to accurately match the shade with patient's dentition	K18 why impression materials should be disinfected prior to the attachment of a laboratory prescription	None
KB11. How to safely and effectively place and remove rubber dam	K19 the different stages in making complete and partial removable prostheses, relines, rebases and additions	None
KB12. How to perform the restoration procedure with appropriate instruments and		None
	K20.4 tissue conditioners K20.5 using spoon dentures	
	K21 the equipment,	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	instruments, and materials which are used in taking primary and secondary impressions	
	K22 the equipment, instruments, and materials which are used: K22.1 in taking occlusal registrations K22.2 in try-ins K22.3 at the fitting of removable prostheses K22.4 in the fitting, monitoring and adjusting of orthodontic appliances	None
	K23 the range of orthodontic treatments available and the different type of appliances used	None
	K24 the role of the dental technician in the oral health care team and purpose of close liaison with technical staff and the dental laboratory in relation to materials and timing of dental appointments	None
	K25 the relevance and importance of the dental laboratory prescription in relation to the regulation of custom made medical devices	None
	K26 the type of support which patients may need when obtaining new removable prostheses and the worries which they may have	None
	K27 how to care for removable prostheses	None
	K28 aftercare for immediate dentures	None
	K29 the ergonomics of dental practice including seating, positioning of the patient and team, instrument passing, suction tip placement	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	K30 methods of protecting and retracting the soft tissues	None
	K31 methods of aspirating during treatment	None
	K32 methods of working which will complement the work of the operator and the reasons for this	None
	K33 the reasons for continually observing the operator during the procedure	None
	K34 the equipment used in the administration of local and regional anaesthesia	None
	K35 how to monitor, support and reassure the patient throughout treatment including identifying anxiety	None
	K36 health and safety regulations and national policies and procedures	None
	K37 standard precautions and quality standards of infection prevention and control, including personal protective equipment and your role in maintaining them	None
	K38 the legal and organisational policies relating to the disposal of waste and spillage from clinical treatments and investigations	None
	K39 the importance of communicating information clearly and effectively	None
	K40 how to modify information and communication methods for individuals, including patients with special needs, patients from diverse social and ethnic backgrounds, children and the elderly and where necessary, provide representation for them	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	K41 the different types of charts and records used in the organisation including medical history, personal details, dental charts, radiographs/photographs and study models for assessment and treatment planning and their purpose	None
	K42 the importance of keeping full contemporaneous records and the legislation and guidelines relating to patients' records and confidentiality	None
	K43 methods of effective team working in oral health care	None
		K3 the options available for replacing missing teeth and the relative benefits of each, including: K3.1 fixed prostheses K3.2 removable prostheses K3.3 implants
		K4 the purpose of crown, bridge, inlay and veneer preparation techniques
		K5 the purpose of temporary crowns and bridges and their construction
		K12 methods of taking occlusal registrations and why these are necessary
		K18 why impression materials should be disinfected prior to the attachment of a laboratory prescription
		K19 the different stages in making complete and partial removable prostheses, relines, rebases and additions
		K20 the purpose of: K20.1 pre-prosthetic surgery K20.2 tooth preparation prior to partial denture constructions

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		K20.3 using obturators K20.4 tissue conditioners K20.5 using spoon dentures
		K20 the purpose of: K20.1 pre-prosthetic surgery K20.2 tooth preparation prior to partial denture constructions K20.3 using obturators K20.4 tissue conditioners K20.5 using spoon dentures
		K24 the role of the dental technician in the oral health care team and purpose of close liaison with technical staff and the dental laboratory in relation to materials and timing of dental appointments
		K25 the relevance and importance of the dental laboratory prescription in relation to the regulation of custom made medical devices
		K26 the type of support which patients may need when obtaining new removable prostheses and the worries which they may have
		K27 how to care for removable prostheses
		K28 aftercare for immediate dentures
		K29 the ergonomics of dental practice including seating, positioning of the patient and team, instrument passing, suction tip placement

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

NOS Mapping Descriptions			
Indian QP Title	Dental Assistant	UK Qualification	Dental Nursing
Indian QP Code	HSS/ Q 2401	UK Qualification Code	GH0H 23 SVQ 3
Indian NOS	Assist with operative dentistry procedures	UK NOS	Provide chairside support during the extraction of teeth and minor oral surgery
Indian NOS Code	HSS/ N 2405	UK NOS Code	SFH OH8
Scope	Managing instruments, equipment and materials, Assist in removing surgical sutures , Assist in applying topical anaesthetic , Assist in packing and medicating extraction site	Overview	This standard is intended for those who provide close support during the extraction of erupted teeth, the extraction of unerupted teeth or roots, and bone removal. You will need to ensure that the patient is properly prepared for the procedure and monitor them at all stages of the treatment, reporting any problems or concerns to the operator. You will also need to anticipate the operator's requirements to ensure that there is no unnecessary delay during the procedure. Managing the prevention and control of infection is also a key requirement.

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Assist in accurately implementing appropriate, safe and effective local anaesthetic agents as per the dental anaesthesia standards	P1 retrieve and make available the correct patient's charts, records and images and identify correctly the planned treatment	None
PC2. Assist in appropriately and effectively managing the suspected or known local and systemic complications related to administration of local anaesthesia	P2 check with the patient that they have followed the prescribed pre-treatment instructions and report any non-compliance promptly to the appropriate member of the team	None
PC3. Efficiently and smoothly transfer instruments, equipment and materials	P3 apply standard precautions for infection prevention and control and take other appropriate health and safety measures	None
PC4. Assist in performing procedures to thoroughly clean the mouth to ensure that it is free of saliva, blood, water and debris	P4 provide appropriate support during the administration of local or regional analgesia	None
PC5. Assist in properly and thoroughly remove sutures	P5 anticipate, select and arrange the equipment, instruments, materials and medicaments in their most likely order of use and easy reach of the chairside in a manner that minimises the possibility of damage and cross-infection	None
PC6. Assist in freeing the Internal wound tissues of external contamination	P6 suitably protect the patient's soft tissues using instruments and materials appropriate to the procedure, irrigate and aspirate the treatment area and maintain a clear field of operation P7 continuously monitor and reassure the patient, identify	None
PC7. Assist in gently packing extraction site in medicament		None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
dipped, appropriate packing material	any complications and take the necessary actions without delay	
PC8. Assist in controlling all bleeding	P8 assist the operator in the placement and cutting of sutures if used, record the sutures correctly and prepare an appropriate post-operative dressing	None
PC9. Provide all prescriptions and patient items to the patient	P9 dispose of waste, spillage promptly and in a safe manner and place	None
PC10. Clearly and accurately instruct the patient on follow-up procedures	P10 provide post-operative instructions or information to the patient on care of the mouth, post-extraction haemorrhage and suture removal if required, and how to access to emergency care and advice	None
PC11. Assist in ensuring that the adjacent soft tissue remains intact without signs of trauma	P11 support the patient appropriately throughout and confirm with the operator that the patient is fit to leave the surgery prior to them doing so	None
PC12. Assist in ensuring timely implementation of appropriate procedures	P12 ensure that all records and other appropriate documents are complete accurate and legible following the procedure	None
PC13. Recognise the boundary of one's role and responsibility and seek supervision from superior when situations are beyond one's competence and authority		None
PC14. Establish trust and rapport with colleagues		None
PC15. Promote and demonstrate good practice as an individual and as a team member at all times		None
PC16. Identify and manage potential and actual risks to the quality and safety of		None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
practice		
PC17. Evaluate and reflect on the quality of one's work and make continuing improvements		None
		P1 retrieve and make available the correct patient's charts, records and images and identify correctly the planned treatment
		P2. check with the patient that they have followed the prescribed pre-treatment instructions and report any non-compliance promptly to the appropriate member of the team
		P5 anticipate, select and arrange the equipment, instruments, materials and
		medicaments in their most likely order of use and easy reach of the chairside in a manner that minimises the possibility of damage and cross-infection
		P10 provide post-operative instructions or information to the patient on care of the mouth, post-extraction haemorrhage and suture removal if required, and how to access to emergency care and advice
Knowledge & Understanding Organisational Context	Knowledge & Understanding	
KA1. Relevant legislation, standards, policies, and procedures followed by the healthcare provider	K1 the structure and function of teeth and periodontium including the number of roots	None
KA2. The role and importance of the Dental Assistant in successful delivery of intraoral restorative procedures	K2 regional anatomy of the head and neck and dental anatomy	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
KA3. The importance of maintaining confidentiality of the patient information	K3 the equipment, instruments, materials and medicaments which are used in the following procedures: K3.1 extraction of erupted teeth K3.2 extraction of unerupted teeth and roots K3.3 local and regional anaesthesia	None
KA4. How to engage with the superior for support in case the situation is beyond one's competence	K4 the purpose and correct methods of preparing and handling the range of equipment, instruments, materials and medicaments	None
guidelines of the healthcare provider	medicaments for the different procedures and the order in which they are likely to be required	
KA6. Ethical and legal standards in patient recordkeeping and communication	K6 recognised forms of valid consent and their application before any treatment is undertaken	None
KA7. Infection control guidelines and universal precautions	K7 the different forms of pain and anxiety control that are available in dentistry	None
KA8. The dental procedures and protocols followed by the provider to perform intraoral restorative procedures	K8 the reasons why the extraction of teeth may be necessary	None
Technical Knowledge	Knowledge & Understanding	
KB1. How to use dental materials and equipment required to safely and effectively complete intra-oral preventive procedures	K9 the purpose of removing roots and unerupted teeth, the different forms which this may take and its relationship to other forms of dental treatment	None
KB2. The dental, oral, and head and neck anatomy and treatment	K10 the purpose and reasons for raising mucoperiosteal flaps and your role in providing chairside support for this procedure	None
KB3. How to perform safe, comfortable and effective local dental anaesthetic and manage the complications	K11 the purpose and reason for tooth sectioning or bone removal and your role in providing chairside support for	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
related to the local anaesthetic	this procedure	
KB4. How to perform the operative procedure with appropriate instruments and methods	K12 the potential risks and complications that may arise during and after extractions including nerve damage,	None
	haemorrhage, oro-antral fistulas	
KB5. How to visualise procedure steps and prepare accordingly	K13 health and safety regulations and national policies and procedures	None
KB6. How to ensure eye-hand coordination	K14 standard precautions and quality standards of infection prevention and control, including personal protective equipment and your role in maintaining them	None
KB7. The surgical procedures and application of dental materials in the procedures	K15 what is and is not a sterile field and how the correct level of cleanliness may be maintained for the patient's condition, the treatment and the setting	None
KB8. Visualise procedure steps and prepare accordingly	K16 the ergonomics of dental practice including seating, positioning of the patient and team, instrument passing, suction tip placement	None
KB9. The use of high-volume oral evacuator and air-water syringe	K17 methods of working which will complement the work of the operator and the reason for this.	None
	K18 the reasons for continually observing the operator during the procedure	
KB10. How to recognise and manage orthostatic hypotension and syncope	K19 methods of protecting and retracting the soft tissues	None
KB11. Proper positioning of the patient to perform procedures	K20 methods of aspirating during treatment	None
KB12. Interpretation of risk factors and perform risk management procedures	K21 your role in assisting haemostasis, including assisting the placement and cutting of sutures, preparing packs	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	K22 the legal and organisational policies relating to the disposal of waste and spillage from clinical treatments and investigations	None
	K23 how to monitor, support and reassure the patient throughout treatment including identifying anxiety	None
	K24 how to recognise and respond to actual or potential emergencies	None
	K25 why the patient should be confirmed as fit prior to leaving the surgery	None
	K26 methods of communicating information clearly and effectively	None
	K27 how to modify information and communication methods for individuals, including patients with special needs, patients from diverse social and ethnic backgrounds, children and the elderly and where necessary, provide representation for them K28 the different types of records used in the organisation including medical history, personal details, dental charts, radiographs/photographs and study models for assessment and treatment planning and their purpose	None
	K29 the importance of keeping full contemporaneous records and the legislation and guidelines relating to patients' records and confidentiality	None
	K30 methods of effective team working in oral health care	None
		K4 the purpose and correct

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		methods of preparing and handling the range of equipment, instruments, materials and medicaments K12 the potential risks and complications that may arise during and after extractions including nerve damage, haemorrhage, oro-antral fistulas K20 methods of aspirating during treatment
		K5 the use of equipment, instruments, materials and medicaments for the different procedures and the order in which they are likely to be required
		K6 recognised forms of valid consent and their application before any treatment is undertaken
		K7 the different forms of pain and anxiety control that are available in dentistry
		K8 the reasons why the extraction of teeth may be necessary
		K9 the purpose of removing roots and unerupted teeth, the different forms which this may take and its relationship to other forms of dental treatment
		K10 the purpose and reasons for raising mucoperiosteal flaps and your role in providing chairside support for this procedure
		K11 the purpose and reason for tooth sectioning or bone



TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		removal and your role in providing chairside support for this procedure

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

NOS Mapping Descriptions			
Indian QP Title	Dental Assistant	UK Qualification	Dental Nursing
Indian QP Code	HSS/ Q 2401	UK Qualification Code	GH0H 23 SVQ 3
Indian NOS	Assist with endodontic dental procedures	UK NOS	Provide chairside support during non-surgical endodontic treatment
Indian NOS Code	HSS/ N2406	UK NOS Code	SFHOH7
Scope	Assist in placing topical anaesthetic , Assist in placing and removing rubber dam, Assist in exposing, processing and mounting radiographs, Assist in placing temporary fillings	Overview	This standard concerns chairside support during non-surgical endodontic treatment, such as root canal treatment, and may require the use of four-handed dentistry. You will need to anticipate the operator's needs for equipment, instruments, materials and medicaments, and select the correct ones. You will also need to maintain a clear field of operation, making sure that your actions complement those of other team members. You will need to know about the purpose and reasons for non-surgical treatment, the potential risks of the treatment, and the equipment, instruments, materials and medicaments involved.

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Assist in accurately implementing appropriate, safe and effective local anaesthetic agents as per the dental anaesthesia standards	P1 apply standard precautions for infection control and take other appropriate health and safety measures	None
PC2. Assist in appropriately and effectively managing the suspected or known local and systemic complications related to administration of local anaesthesia	P2 retrieve and make available the patient's charts, records and images and identify correctly the planned treatment	None
PC3. Assist in punching rubber dam pattern as per the appropriate industry punch size and pattern	P3 provide appropriate support during the administration of local or regional analgesia	None
PC4. Assist in choosing appropriate rubber dam retainer to fit shape and size of tooth	P4 anticipate, select and arrange the equipment, instruments, materials and medicaments for the following stages of the endodontic treatment: P4.1 access P4.2 isolation P4.3 preparation P4.4 measurement P4.5 obturation P4.6 restoration	None
PC5. Assist in appropriately attaching ligature to the bow of the dental dam retainer and fit retainer firmly around the tooth without impinging on gum tissue	P5 assist the operator and support the patient during the isolation of the tooth	None
PC6. Assist in flossing the rubber dam and tuck it between each isolated tooth	P6 aspirate the treatment area, maintaining a clear field of operation, and assist with monitoring and supporting the patient during treatment	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC7. Efficiently and smoothly transfer instruments, equipment and materials	P7 ensure irrigation equipment and solutions are available and handled correctly	None
PC8. Assist in exposing, processing and mounting radiographs that are clear of exposure and contain appropriate teeth and anatomy	P8 assist the operator in measuring and recording root length	None
PC9. Assist in performing procedures to thoroughly clean the mouth to ensure that it is free of saliva, blood, water and debris PC10. Assist in placing temporary filling, ensuring that	P9 prepare the resources and contribute to the production of a dental image	None
the temporary site is cleaned, dried and isolated properly as per the guidelines PC11. Assist in ensuring that temporary material is	P10 prepare the appropriate materials and medicaments for either temporary or permanent placement in the canals or pulp chamber	None
accurately placed and adapted into the cavity/preparation PC12. Assist in ensuring that temporary filling is free of excess material PC13. Assist in	P11 continuously monitor and reassure the patient, identify any complications and take the necessary actions without delay P12 correctly prepare, and offer	None
controlling all bleeding	to the operator the required restorative material	None
	P13 provide post-operative instructions on care of the mouth to the patient	None
PC14. Provide all prescriptions and patient items to the patient	P14 dispose of waste, spillage promptly and in a safe manner and place	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC15. Clearly and accurately instruct the patient on follow-up procedures		None
PC16. Assist in ensuring timely implementation of appropriate procedures		None
PC17. Recognise the boundary of one's role and responsibility and seek supervision		None
PC18. Establish trust and rapport with colleagues PC19. Promote and demonstrate good practice as an individual and as a team member at all times PC20. Identify and manage		None
potential and actual risks to the quality and safety of practice PC21. Evaluate and reflect on		None
the quality of one's work and make continuing improvements		None
		P4 anticipate, select and arrange the equipment, instruments, materials and medicaments for the following stages of the endodontic treatment: P4.1 access P4.2 isolation P4.3 preparation P4.4 measurement P4.5 obturation P4.6 restoration
		P10 prepare the appropriate materials and medicaments for either temporary or

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		permanent placement in the canals or pulp chamber
		P11 continuously monitor and reassure the patient, identify any complications and take the necessary actions without delay
		P12 correctly prepare, and offer to the operator the required restorative material
		P13 provide post-operative instructions on care of the mouth to the patient P5 assist the operator and support the patient during the isolation of the tooth
Knowledge & Understanding Organisational Context	Knowledge & Understanding	
KA1. Relevant legislation, standards, policies, and procedures followed by the healthcare provider	K1 the structure and function of teeth and periodontium including the number of roots	None
KA2. The role and importance of the Dental Assistant in successful delivery of intraoral restorative procedures	K2 regional anatomy of the head and neck and dental anatomy	None
KA3. The importance of maintaining confidentiality of the patient information	K3 the purpose of non-surgical endodontic treatment	None
KA4. How to engage with the superior for support in case the situation is beyond one's competence	K4 the different forms non-surgical endodontic treatment may take including pulpotomies and pulpectomies	None
KA5. How to dress appropriately as per the guidelines of the healthcare provider	K5 non-surgical endodontic treatment and its relationship to other forms of dental treatment	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
KA6. Ethical and legal standards in patient recordkeeping and communication	K6 the reasons why it may be necessary to undertake non-surgical endodontic treatment	None
KA7. Infection control guidelines and universal precautions	K7 the potential risks and complications that may arise during and after non-surgical endodontic treatment	None
KA8. The dental procedures and protocols followed by the provider to perform intraoral restorative procedures	K8 recognised forms of valid consent and their application before any treatment is undertaken	None
Technical Knowledge	Knowledge & Understanding	
KB1. How to use dental materials and equipment required to safely and effectively complete intra-oral preventive procedures KB2. The dental, oral, and head	K9 the equipment used in the administration of local and regional anaesthesia	None
and neck anatomy and treatment KB3. How to perform safe,	K10 methods of cleaning and preparing root canals	None
comfortable and effective local dental anaesthetic and manage the complications related to the local anaesthetic	K11 the equipment, instruments, materials and medicaments which are used in endodontic treatment for: K11.1 access K11.2 isolation K11.3 preparation K11.4 measurement K11.5 obturation	None
KB4. How to perform the operative procedure with appropriate instruments and methods	K12 the different materials used in the preparation, obturation and restoration of the root canals following pulpotomies in deciduous teeth	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
KB5. How to visualise procedure steps and prepare accordingly	K13 equipment, methods and reasons for moisture control and isolation	None
KB6. How to ensure eye-hand coordination	K14 the ergonomics of dental practice including seating, positioning of the patient and team, instrument passing, suction tip placement	None
KB7. The surgical procedures and application of dental materials in the procedures	K15 methods of facilitating a clear view of the treatment area for the operator and the consequences of doing this incorrectly	None
KB8. Visualise procedure steps and prepare accordingly	K16 methods of aspirating during treatment	None
KB9. The use of high-volume oral evacuator and air-water syringe	K17 methods of protecting and retracting the soft tissues	None
	K18 methods of working which will complement the work of the operator and the reasons for this K19 how to monitor, support and reassure the patient throughout treatment including identifying anxiety	
KB10. How to recognise and manage orthostatic hypotension and syncope	K20 the reasons for continually observing the operator during the procedure	None
KB11. Proper positioning of the patient to perform procedures	K21 why it is important that the worker's actions complement the work of other team members and how this is achieved	None
KB12. Interpretation of risk factors and perform risk management procedures	K22 health and safety regulations and national policies and procedures	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	K23 standard precautions and quality standards of infection prevention and control, including personal protective equipment and your role in maintaining them	None
	K24 the legal and organisational policies relating to the disposal of waste and spillage from clinical treatments and investigations	None
	K25 the importance of communicating information clearly and effectively	None
	K26 how to modify information and communication methods for individuals, including patients with special needs, patients from diverse social and ethnic backgrounds, children and the elderly and where necessary, provide representation for them	None
	K27 the different types of charts and records used in the organisation including medical history, personal details, dental charts, radiographs/photographs and study models for assessment and treatment planning and their purpose	K1 the structure and function of teeth and periodontium including the number of roots
		K3 the purpose of non-surgical endodontic treatment

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		K4 the different forms non-surgical endodontic treatment may take including pulpotomies and pulpectomies
		K5 non-surgical endodontic treatment and its relationship to other forms of dental treatment
		K6 the reasons why it may be necessary to undertake non-surgical endodontic treatment
		K7 the potential risks and complications that may arise during and after non-surgical endodontic treatment
		K8 recognised forms of valid consent and their application before any treatment is undertaken
		K9 the equipment used in the administration of local and regional anaesthesia
		K10 methods of cleaning and preparing root canals
		K11 the equipment, instruments, materials and medicaments which are used in endodontic treatment for: K11.1 access K11.2 isolation K11.3 preparation K11.4 measurement K11.5 obturation
		K12 the different materials used in the preparation, obturation and restoration of the root canals following pulpotomies in deciduous teeth

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		K13 equipment, methods and reasons for moisture control and isolation
		K14 the ergonomics of dental practice including seating, positioning of the patient and team, instrument passing, suction tip placement
		K15 methods of facilitating a clear view of the treatment area for the operator and the consequences of doing this incorrectly
		K16 methods of aspirating during treatment
		K17 methods of protecting and retracting the soft tissues
		K18 methods of working which will complement the work of the operator and the reasons for this

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Indian QP Title	Dental Assistant	UK Qualification	Dental Nursing
Indian QP Code	HSS/ Q 2401	UK Qualification Code	GH0H 23 SVQ 3
Indian NOS	Assist with periodontal dental procedures	UK NOS	Provide chairside support during the prevention and control of periodontal disease and caries and the restoration of cavities
Indian NOS Code	HSS/ N 2408	UK NOS Code	SFH OH6
Scope	Assist in taking impressions and wax bites for diagnostic cast , Assist in fabricating diagnostic cast , Assist in fabricating custom trays , Assist in final impression procedure	Overview	This standard concerns the provision of chairside support during the preparation and fitting of fixed and removable prostheses. Fixed prostheses include crowns and supported/adhesive bridges, inlays, veneers, temporary bridges, and temporary crowns. Removable prostheses include metal, acrylic and immediate prostheses. The procedures include first impression, second impression, occlusal registration, try-in, and fitting

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Assist in taking impressions that include all teeth present, surrounding tissues and appropriate landmark	P1 apply standard precautions for infection prevention and control and take other appropriate health and safety measures	None
PC2. Assist in taking impressions that are free of bubbles, tears and voids	P2 make available a selection of potentially suitable trays for the operator and once they have selected one, prepare it ready for use compatible with the material and tray being used	None
PC3. Assist in taking impressions that accurately establish centric relationship with approved methods	P3 correctly select the appropriate impression materials and prepare P3.1 to the correct quantity in relation to the size of the tray them: P3.2 to the correct consistency P3.3 within the handling and setting time relative to the material and ambient temperature P3.4 using the correct technique	None
PC4. Assist in fabricating diagnostic cast as per the guidelines, with proper plane of occlusion, trimming and thickness	P4 load impression materials correctly on to the impression tray using a method which allows a complete and accurate impression to be taken	None
PC5. Assist in fabricating custom tray that fits and adapts to arch without impinging tissue	P5 offer patients appropriate support while impressions are in their mouths	None
PC6. Assist in ensuring that custom tray is free sharp edges, compounds, waxes and debris	P6 disinfect impressions, bite blocks and try-ins appropriately on removal and record accurate, legible and complete details of stages, shades and requirements on the laboratory prescription and attach it securely to the packaging	None
PC7. Assist in maintaining	P7 prepare the correct	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
proper room of the impression material between the tray and the teeth	equipment and materials for recording the: P7.1 occlusal registration P7.2 try-in P7.3 denture fit P7.4 denture adjustment	
PC8. Assist in fabricating Maxillary tray that covers the teeth and hard palate and extends slightly behind the gingival margin but not into the mucobuccal fold	P8 provide appropriate support during the administration of local or regional analgesia	None
PC9. Assist in fabricating Mandibular tray that covers the teeth and extends beyond the gingival margin but not into the mucobuccal fold	P9 prepare any equipment and materials required for a tooth to be prepared before the impression is to be taken	None
PC10. Assist in repairing tray and material according to the instructions	P10 work in a way which will complement the work of the operator including aspirating and protecting and retracting the soft tissues	None
PC11. Efficiently and smoothly transfer instruments, equipment and materials	P11 correctly mix and prepare the appropriate materials when temporary crowns are being prepared and fitted	None
PC12. Assist in performing procedures to thoroughly clean the mouth to ensure that it is free of saliva, blood, water and debris	P12 correctly assess the amount and type of adhesive material required for fixed prostheses and prepare it: P12.1 to the correct consistency P12.2 using a technique appropriate to the material P12.3 at the time required by the operator	None
PC13. Assist in controlling all bleeding	P13 offer the correct instruments and materials for trimming, cleaning and checking the final adjustment of the fitting when they are required	None
PC14. Assist in providing all prescriptions and patient items to the patient	P14 dispose of waste, spillage promptly and in a safe manner and place	None
PC15. Assist in instructing the	P15 continuously monitor and	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
patient on follow-up procedures	reassure the patient, identify any complications and take the necessary actions without delay	
PC16. Assist in ensuring timely implementation of appropriate procedures	P16 offer patients advice and instruction in a manner appropriate to them	None
PC17. Recognise the boundary of one's role and responsibility and seek supervision from superior when situations are beyond one's competence and authority	P17 ensure that all records and other appropriate documents are complete, accurate and legible following the procedure	None
PC18. Establish trust and rapport with colleagues		
PC19. Promote and demonstrate good practice as an individual and as a team member at all times		
PC20. Identify and manage potential and actual risks to the quality and safety of practice		
PC21. Evaluate and reflect on the quality of one's work and make continuing improvements		
		1.retrieve and make available the correct patient's charts, records and images and identify correctly the planned treatment
		6.correctly anticipate, select and offer to the operator: 1.a suitable matrix system to aid the placement of a restoration 2.the correct quantity of the appropriately mixed restorative materials 3.any materials or equipment required for the finishing of the restoration
		P6 disinfect impressions, bite blocks and try-ins

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		appropriately on removal and record accurate, legible and complete details of stages, shades and requirements on the laboratory prescription and attach it securely to the packaging
		P10 work in a way which will complement the work of the operator including aspirating and protecting and retracting the soft tissues
		P17 ensure that all records and other appropriate documents are complete, accurate and legible following the procedure
Knowledge & Understanding Organisational Context	Knowledge & Understanding	
KA1. Relevant legislation, standards, policies, and procedures followed by the healthcare provider	K1 the structure and function of teeth and periodontium including the number of roots	None
KA2. The role and importance of the Dental Assistant in successful delivery of intraoral restorative procedures	K2 regional anatomy of the head and neck and dental anatom	None
KA3. The importance of maintaining confidentiality of the patient information	K3 the options available for replacing missing teeth and the relative benefits of each, including: K3.1 fixed prostheses K3.2 removable prostheses K3.3 implant	None
KA4. How to engage with the superior for support in case the situation is beyond one's competence	K4 the purpose of crown, bridge, inlay and veneer preparation techniques	None
KA5. How to dress appropriately as per the guidelines of the healthcare provider	K5 the purpose of temporary crowns and bridges and their construction	None
KA6. Ethical and legal standards in patient recordkeeping and	K6 recognised forms of valid consent and their application before any treatment is	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
communication	undertaken	
KA7. Infection control guidelines and universal precautions	K7 the equipment and instruments used in preparing teeth for fixed prostheses	None
KA8. The dental procedures and protocols followed by the provider to perform intraoral restorative procedures	K8 the equipment, instruments and materials for gingival retraction before impression taking	None
Technical Knowledge	Knowledge & Understanding	
KB1. The prosthodontic procedures and application of dental materials in the procedures	K9 selecting and preparing impression trays and mixing and loading the appropriate impression material	None
KB2. How to use dental materials and equipment required to safely and effectively complete Prosthodontic procedures	K10 preparing and planning temporary crowns and bridges, including cements	None
KB3. The dental, oral, and head and neck anatomy and treatment	K11 shade taking and the use of shade guides	None
KB4. The tooth morphology and mouth anatomy	K12 methods of taking occlusal registrations and why these are necessary	None
KB5. How to take impressions to properly fabricate diagnostic cast as per the guidelines	K13 the instruments and materials required for: K13.1 the removal of temporary prostheses K13.2 the checking and adjusting of fixed prostheses before final fitting	None
KB6. How to visualise procedure steps and prepare accordingly	K14 different types of cements and correct methods of mixing and the methods of isolation during cementation	None
KB7. How to ensure eye-hand coordination	K15 the use of impression materials in making study models or working casts for the construction of the appliance and of the opposing arch or tooth	None
KB8. Visualise procedure steps and prepare accordingly	K16 the different forms which impression materials take and the relationship of these to the treatment being undertaken	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
KB9. The use of high-volume oral evacuator and air-water syringe	K17 the preparation, application, storage and after-care of impressions to preserve the accuracy of the impression	None
KB10. How to recognise and manage orthostatic hypotension and syncope	K18 why impression materials should be disinfected prior to the attachment of a laboratory prescription	None
KB11. Proper positioning of the patient to perform procedures	K19 the different stages in making complete and partial removable prostheses, relines, rebases and additions	None
KB12. Interpretation of risk factors and perform risk management procedures	K20 the purpose of: K20.1 pre-prosthetic surgery K20.2 tooth preparation prior to partial denture constructions K20.3 using obturators K20.4 tissue conditioners K20.5 using spoon dentures	None
	K21 the equipment, instruments, and materials which are used in taking primary and secondary impressions	
	K22 the equipment, instruments, and materials which are used: K22.1 in taking occlusal registrations K22.2 in try-ins	
	K22.3 at the fitting of removable prostheses K22.4 in the fitting, monitoring and adjusting of orthodontic appliances	
	K23 the range of orthodontic treatments available and the different type of appliances used	
	K24 the role of the dental technician in the oral health care team and purpose of close liaison with technical	

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	staff and the dental laboratory in relation to materials and timing of dental appointments	
	K25 the relevance and importance of the dental laboratory prescription in relation to the regulation of custom made medical devices	
	K26 the type of support which patients may need when obtaining new removable prostheses and the worries which they may have	
	K27 how to care for removable prostheses	
	K28 aftercare for immediate dentures	
	K29 the ergonomics of dental practice including seating, positioning of the patient and team, instrument passing, suction tip placement	
	K30 methods of protecting and retracting the soft tissues	
	K31 methods of aspirating during treatment	
	K32 methods of working which will complement the work of the operator and the reasons for this	
	K33 the reasons for continually observing the operator during the procedure	
	K34 the equipment used in the administration of local and regional anaesthesia	
	K35 how to monitor, support and reassure the patient throughout treatment including identifying anxiety	
	K36 health and safety regulations and national policies and procedures	
	K37 standard precautions and quality standards of infection	

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	prevention and control, including personal protective equipment and your role in maintaining them	
	K38 the legal and organisational policies relating to the disposal of waste and spillage from clinical treatments and investigations	
	K39 the importance of communicating information clearly and effectively	
	K40 how to modify information and communication methods for individuals, including patients with special needs, patients from diverse social and ethnic backgrounds, children and the elderly and where necessary, provide representation for them	
	K41 the different types of charts and records used in the organisation including medical history, personal details, dental charts, radiographs/photographs and study models for assessment and treatment planning and their purpose	
	K42 the importance of keeping full contemporaneous records and the legislation and guidelines relating to patients' records and confidentiality	
	K43 methods of effective team working in oral health care	
		K3 the options available for replacing missing teeth and the relative benefits of each, including: K3.1 fixed prostheses K3.2 removable prostheses K3.3 implant

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		K4 the purpose of crown, bridge, inlay and veneer preparation techniques
		K5 the purpose of temporary crowns and bridges and their construction
		K20 the purpose of: K20.1 pre-prosthetic surgery K20.2 tooth preparation prior to partial denture constructions K20.3 using obturators K20.4 tissue conditioners K20.5 using spoon dentures
		K23 the range of orthodontic treatments available and the different type of appliances used
		K41 the different types of charts and records used in the organisation including medical history, personal details, dental charts, radiographs/photographs and study models for assessment and treatment planning and their purpose
		K12 methods of taking occlusal registrations and why these are necessary
		K13 the instruments and materials required for: K13.1 the removal of temporary prostheses K13.2 the checking and adjusting of fixed prostheses before final fitting
		K14 different types of cements and correct methods of mixing and the methods of isolation during cementation
		K15 the use of impression materials in making study models or working casts for the construction of the

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		appliance and of the opposing arch or tooth
		K16 the different forms which impression materials take and the relationship of these to the treatment being undertaken

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

NOS MAPPING DESCRIPTION			
Indian QP Title	Dental Assistant	UK Qualification	Dental Nursing
Indian QP Code	HSS/ Q 2401	UK QualificationCode	GH0H 23 SVQ 3
Indian NOS Code	Assist with prosthodontic dental procedures	UK NOS	Provide chairside support during the provision of fixed and removable prostheses
Indian NOS	HSS/ N2407	UK NOS Code	SFH OH6
Scope	Assist in placing topical anaesthetic , Assist in placing periodontal dressings	Overview	This standard describes the role of the oral health worker in providing chairside support during the prevention and control of periodontal diseases and caries, and the restoration of cavities. You will need to prepare and mix a wide range of materials/medicaments which, if not carried out correctly, can seriously affect the success of the treatment.

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Assist in implementing appropriate, safe and effective local anaesthetic agents as per the dental anaesthesia standards	P1. retrieve and make available the correct patient's charts, records and images and identify correctly the planned treatment	None
PC2. Assist in managing the suspected or known local and systemic complications related to administration of local anaesthesia	P2. apply standard precautions for infection prevention and control and take other appropriate health and safety measures	None
PC3. Assist in preparing wound site and dressing material, and carefully place dressing covering entire wound site	P3. provide appropriate support during the administration of local or regional analgesia	None
PC4. Assist in properly adapting the dressing to the teeth and adjacent soft tissues for appropriate coverage and maximum retention without occlusal interference	P4. anticipate, select and arrange the equipment, instruments, materials and medicaments in their most likely order of use and easy reach of the chairside for: 1. prevention and control of periodontal diseases 2. the prevention and control of dental caries 3. the provision of amalgam restorations 4. the provision of composite restorations 5. the provision of glass ionomer restorations	None
PC5. Transfer instruments, equipment and materials safely without causing any damage	P5. aspirate the treatment area, maintain a clear field of operation and suitably protect	None
	the patient's soft tissues using instruments and materials appropriate to the procedure	
PC6. Assist in performing procedures to thoroughly clean the mouth to ensure that it is free of saliva, blood, water and debris	P6. correctly anticipate, select and offer to the operator: 1. a suitable matrix system to aid the placement of a restoration 2. the correct quantity of the	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	appropriately mixed restorative materials 3.any materials or equipment required for the finishing of the restoration	
PC7. Assist in providing all prescriptions and patient items to the patient	P7. handle equipment, instruments, materials and medicaments in a manner that minimises the possibility of injury, damage and cros	None
PC8. Instruct the patient on follow-up procedures	P8. continuously monitor and reassure the patient, identify any complications and take the necessary actions without delay	None
PC9. Assist in ensuring timely implementation of appropriate procedures	P9. dispose of waste, spillage promptly and in a safe manner and place	None
PC10. Recognise the boundary of one's role and responsibility and seek supervision from superior when situations are beyond one's competence and authority		None
PC11. Establish trust and rapport with colleagues		None
PC12. Promote and demonstrate good practice as an individual and as a team		None
PC13. Identify and manage potential and actual risks to the quality and safety of practice		None
PC14. Evaluate and reflect on the quality of one's work and make continuing improvements		None
		P5 offer patients appropriate support while impressions are in their mouths
		P6 disinfect impressions, bite blocks and try-ins appropriately on removal and record accurate, legible and complete details of

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		stages, shades and requirements on the
		laboratory prescription and attach it securely to the packaging
		P7 prepare the correct equipment and materials for recording the: P7.1 occlusal registration P7.2 try-in P7.3 denture fit P7.4 denture adjustment
		P8 provide appropriate support during the administration of local or regional analgesia
		P9 prepare any equipment and materials required for a tooth to be prepared before the impression is to be taken
		P10 work in a way which will complement the work of the operator including aspirating and protecting and retracting the soft tissues
		P11 correctly mix and prepare the appropriate materials when temporary crowns are being prepared and fitted
		P12 correctly assess the amount and type of adhesive material required f
		or fixed prostheses and prepare it: P12.1 to the correct consistency P12.2 using a technique appropriate to the material P12.3 at the time required by the operator
Knowledge & Understanding Organisational Context	Knowledge & Understanding	
KA1. Relevant legislation,	K1. the structure and function	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
standards, policies, and procedures followed by the healthcare provider	of teeth and periodontium including the number of roots	
KA2. The role and importance of the Dental Assistant in successful delivery of intraoral restorative procedures	K2. regional anatomy of the head and neck and dental anatomy	None
KA3. The importance of maintaining confidentiality of the patient information	K3. the development of dental plaque and methods for controlling it	None
KA4. How to engage with the superior for support in case the situation is beyond one's competence	K4. the main causes and treatment of periodontal disease and caries	None
KA5. How to dress appropriately as per the guidelines of the healthcare provider	K5. methods of and the use of techniques, agents or materials to prevent caries	None
KA6. Ethical and legal standards in patient recordkeeping and communication	K6. the nature and progression of dental and oral disease	None
KA7. Infection control guidelines and universal precautions	K7. recognised forms of valid consent and their application before any treatment is undertaken	None
KA8. The dental procedures and protocols followed by the provider to perform intraoral restorative procedures	K8. methods of protecting and retracting the soft tissues	None
Technical Knowledge	Knowledge & Understanding	
	K9. methods of aspirating during treatment	None
KB1. Treatment of complications which may arise prior to, during and after periodontal procedures	K10. the ways in which periodontal disease can be prevented and/or minimised including effective oral hygiene techniques	None
KB2. Periodontal screening and recording	K11. the different forms of fluoride and its optimum levels	None
KB3. Characteristics of plaque and calculus and their significance in relation to dental caries, periodontal	K12. the function of the different kinds of equipment, instruments and materials/medicaments used	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
disease and overall health	in: 1. periodontal therapy 2. the preparation and restorations of cavities3. the prevention of primary and secondary caries	
KB4. characteristics of healthy and diseased periodontal structures	K13. the ergonomics of dental practice including seating, positioning of the patient and team, instrument passing, suction tip placement	None
KB4. How to perform safe and effective local anaesthetic and manage the complications related to local anaesthetic	K14. methods of working which will complement the work of the operator and the reasons for this	None
KB5. Mixing, placement and removal of periodontal dressings KB5. How to prepare wound site and place dressing covering entire wound site	K15.methods of facilitating a clear view of the treatment area for the operator and the consequences of doing this incorrectly	None
KB6. How to visualise procedure steps and prepare accordingly	K16. the equipment used in the administration of local and regional anaesthesia	None
KB7. How to ensure eye-hand coordination	K17. the different stages in cavity preparation for both deciduous and permanent teeth	None
KB8. The use of high-volume oral evacuator and air-water syringe KB9. The periodontal procedures and application of dental materials in the procedures	K18. the circumstances where linings may be required, and which materials are available K19. the advantages and disadvantages of the different types of:1. amalgam2. temporary restorations3. composite restorations4. glass ionomer restoration5. sealants	None
KB10. How to recognise and manage orthostatic hypotension/syncope	K20. the purpose and different types of etchants, when and where they are used	None
KB11. Proper positioning of the patient to perform procedures	K21. the purpose and different types of bonding agents, when and where they are used	None
KB12. Interpretation of risk factors and perform risk management procedures	K22. the importance of finishing restorations and the equipment, instruments and materials that may be used	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	K23. the importance of matrix systems and the equipment and instruments that may be used	
	K24. the safe use of curing lights and their potential hazards	
	K25. standard precautions and quality standards of infection prevention and control, including personal protective equipment and your role in maintaining them	
	K26. the hazards associated with amalgam including:1. the reasons for, and importance of, preparing amalgam in ventilated areas2. the appropriate precautions that should be taken to prevent mercury spillage3. the correct action to take in the event of mercury spillage	
	K27. health and safety regulations and national policies and procedures	
	K28. the legal and organisational policies relating to the disposal of waste and spillage from clinical treatments and investigations	
	K29. how to monitor, support and reassure the patient throughout treatment including identifying anxiety	
	K30. the reasons for continually observing the operator during the procedure	
	K31. how to recognise and respond to actual or potential emergencies	
	K32. methods of communicating information clearly and effectively	
	K33. how to modify	

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	information and communication methods for individuals, including patients with special needs, patients from diverse social and ethnic backgrounds, children and the elderly and where necessary, provide representation for them	
	K34. the different types of records used in the organisation including medical history, personal details,	
	dental charts, radiographs/photographs and study models for assessment and treatment planning and their purpose	
	K35. the importance of keeping full contemporaneous records and the legislation and guidelines relating to patients' records and confidentiality	
	K36. methods of effective team working in oral health care	
		K16 the different forms which impression materials take and the relationship of these to the treatment being undertaken
		K17 the preparation, application, storage and after-care of impressions to preserve the accuracy of the impression
		K18 why impression materials should be disinfected prior to the attachment of a laboratory prescription
		K19 the different stages in making complete and partial removable prostheses, relines, rebases and additions

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		K20 the purpose of: K20.1 pre-prosthetic surgery K20.2 tooth preparation prior to partial denture constructions K20.3 using obturators K20.4 tissue conditioners K20.5 using spoon dentures
		K21 the equipment, instruments, and materials which are used in taking primary and secondary impressions
		K22 the equipment, instruments, and materials which are used: K22.1 in taking occlusal registrations K22.2 in try-ins K22.3 at the fitting of removable prostheses K22.4 in the fitting, monitoring and adjusting of orthodontic appliances
		K27 how to care for removable prostheses
		K28 aftercare for immediate dentures
		K30 methods of protecting and retracting the soft tissues
		K31 methods of aspirating during treatment

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Indian QP Title	Dental Assistant	UK Qualification	Dental Nursing
Indian QP Code	HSS/ Q 2401	UK Qualification Code	GH0H 23 SVQ 3
Indian NOS	Assist with Orthodontic Procedures	UK NOS	Provide chairside support for the prevention and control of periodontal disease and caries and the restoration of cavities
Indian NOS Code	HSS/ N2409	UK NOS Code	SFH OH5
Scope	Assist in placing and removing separators , Assist in fitting and removing orthodontic equipment, bands, and brackets, Assist in applying direct and indirect bonding materials , Assist in placing and bonding orthodontic brackets	Overview	This standard describes the role of the oral health worker in providing chairside support during the prevention and control of periodontal diseases and caries, and the restoration of cavities. You will need to prepare and mix a wide range of materials/medicaments which, if not carried out correctly, can seriously affect the success of the treatment.

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Assist in implementing appropriate, safe and effective local anaesthetic agents as per the dental anaesthesia standards	P1. retrieve and make available the correct patient's charts, records and images and identify correctly the planned treatment	None
PC2. Assist in managing the suspected or known local and systemic complications related to administration of local anaesthesia	P2. apply standard precautions for infection prevention and control and take other appropriate health and safety measures	None
PC3. Assist in preparing wound site and dressing material, and carefully place dressing covering entire wound site	P3. provide appropriate support during the administration of local or regional analgesia	None
PC4. Assist in properly adapting the dressing to the teeth and adjacent soft tissues for appropriate coverage and maximum retention without occlusal interference	P4. anticipate, select and arrange the equipment, instruments, materials and medicaments in their most likely order of use and easy reach of the chairside for: 1. prevention and control of periodontal diseases 2. the prevention and control of dental caries 3. the provision of amalgam restorations 4. the provision of composite restorations 5. the provision of glass ionomer restorations	None
		None
safely without causing any damage	the patient's soft tissues using instruments and materials appropriate to the procedure	
PC6. Assist in performing procedures to thoroughly clean the mouth to ensure that it is free of saliva, blood, water and debris	P6. correctly anticipate, select and offer to the operator: 1. a suitable matrix system to aid the placement of a restoration 2. the correct quantity of the appropriately mixed restorative	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	materials 3.any materials or equipment required for the finishing of the restoration	
PC7. Assist in providing all prescriptions and patient items to the patient	P7. handle equipment, instruments, materials and medicaments in a manner that minimises the possibility of injury, damage and cros	None
PC8. Instruct the patient on follow-up procedures	P8. continuously monitor and reassure the patient, identify any complications and take the necessary actions without delay	None
PC9. Assist in ensuring timely implementation of appropriate procedures from superior when situations are beyond one's competence and authority	P9. dispose of waste, spillage promptly and in a safe manner and place	None
PC10. Recognise the boundary of one's role and responsibility and seek supervision	P10. ensure that all records and other appropriate documents are complete, accurate and legible following the procedure	None
PC11. Establish trust and rapport with colleagues		None
PC12. Promote and demonstrate good practice as an individual and as a team member at all times		None
PC13. Identify and manage potential and actual risks to the quality and safety of practice		None
PC14. Evaluate and reflect on the quality of one's work and make continuing improvements		None
		6.correctly anticipate, select and offer to the operator: 1.a suitable matrix system to aid the placement of a restoration 2.the correct quantity of the appropriately mixed restorative materials 3.any materials or equipment required for the finishing of the restoration 1. retrieve and make

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		available the correct patient's charts, records and images and identify correctly the planned treatment
Knowledge & Understanding Organizational Context	Knowledge & Understanding	
KA1. Relevant legislation, standards, policies, and procedures followed by the healthcare provider	K1. the structure and function of teeth and periodontium including the number of roots	None
KA2. The role and importance of the Dental Assistant in successful delivery of intraoral restorative procedures	K2. regional anatomy of the head and neck and dental anatomy	None
KA3. The importance of maintaining confidentiality of the patient information	K3. the development of dental plaque and methods for controlling it	None
KA4. How to engage with the superior for support in case the situation is beyond one's competence	K4. the main causes and treatment of periodontal disease and caries	None
KA5. How to dress appropriately as per the guidelines of the healthcare provider	K5. methods of and the use of techniques, agents or materials to prevent caries	None
KA6. Ethical and legal standards in patient recordkeeping and communication	K6. the nature and progression of dental and oral disease	None
KA7. Infection control guidelines and universal precautions	K7. recognised forms of valid consent and their application before any treatment is undertaken	None
KA8. The dental procedures and protocols followed by the provider to perform intraoral restorative procedures	K8. methods of protecting and retracting the soft tissues	None
Technical Knowledge	Knowledge & Understanding	
	K9. methods of aspirating during treatment	None
KB2. Periodontal screening and recording	K11. the different forms of fluoride and its optimum levels	None
KB3. The dental, oral, and head and neck anatomy and treatment	K12. the function of the different kinds of equipment, instruments and materials/medicaments used	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	in: 1. periodontal therapy 2. the preparation and restorations of cavities 3. the prevention of primary and secondary caries	
KB4. How to perform safe and effective local anaesthetic and manage the complications related to local anaesthetic	K13. the ergonomics of dental practice including seating, positioning of the patient and team, instrument passing, suction tip placement	None
KB5. Mixing, placement and removal of periodontal dressings	K14. methods of working which will complement the work of the operator and the reasons for this	None
KB6. How to visualise procedure steps and prepare accordingly	K15. methods of facilitating a clear view of the treatment area for the operator and the consequences of doing this incorrectly	None
KB7. How to ensure eye-hand coordination	K16. the equipment used in the administration of local and regional anaesthesia	None
KB8. The use of high-volume oral evacuator and air-water syringe	K17. the different stages in cavity preparation for both deciduous and permanent teeth	None
KB9. The periodontal procedures and application of dental materials in the procedures	K18. the circumstances where linings may be required, and which materials are available	None

Indian QP Title	Dental Assistant	UK Qualification	Dental Nursing
Indian QP Code	HSS/ Q 2401	UK Qualification Code	GH0H 23 SVQ 3
Indian NOS	Assist with Orthodontic Procedures	UK NOS	Provide chairside support during the provision of fixed and removable prostheses

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Indian NOS Code Scope	HSS/ N2409	UK NOS Code Overview	SFH OH6
	Assist in placing and removing separators , Assist in fitting and removing orthodontic equipment, bands, and brackets, Assist in applying direct and indirect bonding materials , Assist in placing and bonding orthodontic brackets		This standard concerns the provision of chairside support during the preparation and fitting of fixed and removable prostheses. Fixed prostheses include crowns and supported/adhesive bridges, inlays, veneers, temporary bridges, and temporary crowns. Removable prostheses include metal, acrylic and immediate prostheses. The procedures include first impression, second impression, occlusal registration, try-in, and fitting

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Assist in implementing appropriate, safe and effective local anaesthetic agents as per the dental anaesthesia standards	P1 apply standard precautions for infection prevention and control and take other appropriate health and safety measures	None
PC2. Assist in managing the suspected or known local and systemic complications related to administration of local anaesthesia	P2 make available a selection of potentially suitable trays for the operator and once they have selected one, prepare it ready for use compatible with the material and tray being used	None
PC3. Assist in preparing wound site and dressing material, and carefully place dressing covering entire wound site	P3 correctly select the appropriate impression materials and prepare them:	None
	P3.1 to the correct quantity in relation to the size of the tray	
	P3.2 to the correct consistency	
	P3.3 within the handling and setting time relative to the material and ambient temperature P3.4 using the correct technique	
PC4. Assist in properly adapting the dressing to the teeth and adjacent soft tissues for appropriate coverage and maximum retention without occlusal interference	P4 load impression materials correctly on to the impression tray using a method which allows a complete and accurate impression to be taken	None
PC5. Transfer instruments, equipment and materials safely without causing any damage	P5 offer patients appropriate support while impressions are in their mouths	None
PC6. Assist in performing procedures to thoroughly clean the mouth to ensure that it is free of saliva, blood, water and debris	P6 disinfect impressions, bite blocks and try-ins appropriately on removal and record accurate, legible and complete details of stages, shades and requirements on	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	the laboratory prescription and attach it securely to the packaging	
PC7. Assist in providing all prescriptions and patient items to the patient	P7 prepare the correct equipment and materials for recording the: P7.1 occlusal registration	None
	P7.2 try-in	
	P7.3 denture fit P7.4 denture adjustment	
PC8. Instruct the patient on follow-up procedures	P8 provide appropriate support during the administration of local or regional analgesia	None
PC9. Assist in ensuring timely implementation of appropriate procedures from superior when situations are beyond one's competence and authority	P9 prepare any equipment and materials required for a tooth to be prepared before the impression is to be taken	None
PC10. Recognise the boundary of one's role and responsibility and seek supervision	P10 work in a way which will complement the work of the operator including aspirating and protecting and retracting the soft tissues	None
PC11. Establish trust and rapport with colleagues	P11 correctly mix and prepare the appropriate materials when temporary crowns are being prepared and fitted	None
PC12. Promote and demonstrate good practice as an individual and as a team member at all times	P12 correctly assess the amount and type of adhesive material required for fixed prostheses and prepare it: P12.1 to the correct consistency P12.2 using a technique appropriate to the material P12.3 at the time required by the operator	None
PC13. Identify and manage potential and actual risks to the quality and safety of practice	P13 offer the correct instruments and materials for trimming, cleaning and checking the final adjustment of the fitting when they are required	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC14. Evaluate and reflect on the quality of one's work and make continuing improvements	P14 dispose of waste, spillage promptly and in a safe manner and place	None
	P15 continuously monitor and reassure the patient, identify any complications and take the necessary actions without delay	
	P16 offer patients advice and instruction in a manner appropriate to them	
	P17 ensure that all records and other appropriate documents are complete, accurate and legible following the procedure	
		P5 offer patients appropriate support while impressions are in their mouths P6 disinfect impressions, bite blocks and try-ins appropriately on removal and record accurate, legible and complete details of stages, shades and requirements on the laboratory prescription and attach it securely to the packaging P7 prepare the correct equipment and materials for recording the: P7.1 occlusal registration
		P7.2 try-in P7.3 denture fit P7.4 denture adjustment P8 provide appropriate support during the administration of local or regional analgesia P9 prepare any equipment and materials required for a tooth to be prepared before the impression is to be taken

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		P10 work in a way which will complement the work of the operator including aspirating and protecting and retracting the soft tissues P11 correctly mix and prepare the appropriate materials when temporary crowns are being prepared and fitted P12 correctly assess the amount and type of adhesive material required for fixed prostheses and prepare it: P12.1 to the correct consistency P12.2 using a technique appropriate to the material P12.3 at the time required by the operator
Knowledge & Understanding Organizational Context	Knowledge & Understanding:	
KA1. Relevant legislation, standards, policies, and procedures followed by the healthcare provider	K1 the structure and function of teeth and periodontium including the number of roots	None
KA2. The role and importance of the Dental Assistant in successful delivery of intraoral restorative procedures	K2 regional anatomy of the head and neck and dental anatomy	None
KA3. The importance of maintaining confidentiality of the patient information	K3 the options available for replacing missing teeth and the relative benefits of each, including: K3.1 fixed prostheses K3.2 removable prostheses K3.3 implants	None
KA4. How to engage with the superior for support in case the situation is beyond one's competence	K4 the purpose of crown, bridge, inlay and veneer preparation techniques	None
KA5. How to dress appropriately as per the guidelines of the healthcare provider	K5 the purpose of temporary crowns and bridges and their construction	None
KA6. Ethical and legal	K6 recognised forms of valid	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
standards in patient recordkeeping and communication	consent and their application before any treatment is undertaken	
KA7. Infection control guidelines and universal precautions	K7 the equipment and instruments used in preparing teeth for fixed prostheses	None
KA8. The dental procedures and protocols followed by the provider to perform intraoral restorative procedures	K8 the equipment, instruments and materials for gingival retraction before impression taking	None
	K9 selecting and preparing impression trays and mixing and loading the appropriate impression material	None
Technical Knowledge	Knowledge & Understanding	
KB1. Treatment of complications which may arise prior to, during and after periodontal procedures	K10 preparing and planning temporary crowns and bridges, including cements	None
KB2. Periodontal screening and recording	K11 shade taking and the use of shade guides	None
KB3. The dental, oral, and head and neck anatomy and treatment	K12 methods of taking occlusal registrations and why these are necessary	None
KB4. How to perform safe and effective local anaesthetic and manage the complications related to local anaesthetic	K13 the instruments and materials required for: K13.1 the removal of temporary prostheses K13.2 the checking and adjusting of fixed prostheses before final fitting	None
KB5. Mixing, placement and removal of periodontal dressings	K14 different types of cements and correct methods of mixing and the methods of isolation during cementation	None
KB6. How to visualise procedure steps and prepare accordingly	K15 the use of impression materials in making study models or working casts for the construction of the appliance and of the opposing arch or tooth	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
KB7. How to ensure eye-hand coordination	K16 the different forms which impression materials take and the relationship of these to the treatment being undertaken	None
KB8. The use of high-volume oral evacuator and air-water syringe	K17 the preparation, application, storage and after-care of impressions to preserve the accuracy of the impression	None
KB9. The periodontal procedures and application of dental materials in the procedures	K18 why impression materials should be disinfected prior to the attachment of a laboratory prescription	None
KB10. How to recognise and manage orthostatic hypotension/syncope	K19 the different stages in making complete and partial removable prostheses, relines, rebases and additions	None
KB11. Proper positioning of the patient to perform procedures	K20 the purpose of: K20.1 pre-prosthetic surgery K20.2 tooth preparation prior to partial denture constructions K20.3 using obturators K20.4 tissue conditioners K20.5 using spoon dentures	None
KB12. Interpretation of risk factors and perform risk management procedures	K21 the equipment, instruments, and materials which are used in taking primary and secondary impressions	None
	K22 the equipment, instruments, and materials which are used: K22.1 in taking occlusal registrations K22.2 in try-ins	
	K22.3 at the fitting of removable prostheses K22.4 in the fitting, monitoring and adjusting of orthodontic appliances	
	K23 the range of orthodontic treatments available and the	

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	different type of appliances used	
	K24 the role of the dental technician in the oral health care team and purpose of close liaison with technical staff and the dental laboratory in relation to materials and timing of dental appointments	
	K25 the relevance and importance of the dental laboratory prescription in relation to the regulation of custom made medical devices	
	K26 the type of support which patients may need when obtaining new removable prostheses and the worries which they may have	
	K27 how to care for removable prostheses	
	K28 aftercare for immediate dentures	
	K29 the ergonomics of dental practice	
		K16 the different forms which impression materials take and the relationship of these to the treatment being undertaken K17 the preparation, application, storage and after-care of impressions to preserve the accuracy of the impression K18 why impression materials should be disinfected prior to the attachment of a laboratory prescription K19 the different stages in making complete and partial removable prostheses, relines, rebases and additions K20 the purpose of: K20.1 pre-prosthetic surgery K20.2 tooth preparation prior to partial denture

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		constructions K20.3 using obturators K20.4 tissue conditioners K20.5 using spoon dentures K21 the equipment, instruments, and materials which are used in taking primary and secondary impressions K22 the equipment, instruments, and materials which are used: K22.1 in taking occlusal registrations K22.2 in try-ins K22.3 at the fitting of removable prostheses K22.4 in the fitting, monitoring and adjusting of orthodontic appliances K27 how to care for removable prostheses K28 aftercare for immediate dentures K30 methods of
		protecting and retracting the soft tissues K31 methods of aspirating during treatment

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Indian QP Title	Dental Assistant	UK Qualification	Dental Nursing
Indian QP Code	HSS/ Q 2401	UK Qualification Code	GH0H 23 SVQ 3
Indian NOS	Maintain a safe, healthy, and secure working environment	UK NOS	Make sure your own actions reduce risks to health and safety
Indian NOS Code	HSS/ N 9606	UK NOS Code	PRO HSS1
Scope	Complying the health, safety and security requirements and procedures for workplace , Handling any hazardous situation with safely, competently and within the limits of authority , Reporting any hazardous situation and breach in procedures to ensure a safe, healthy, secure working environment	Overview	This Standard is about the health and safety responsibilities for everyone at work. It describes the competences required to make sure that: 1 your own actions do not create any health and safety hazards 2 you do not ignore significant risks at work, and 3 you take sensible action to put things right, including: reporting situations which pose a danger to people at work and seeking advice Fundamental to this unit is an understanding of the terms "hazard", "risk" and "control"..

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Identify individual responsibilities in relation to maintaining workplace health safety and security requirements	P1 identify which workplace instructions are relevant to your job	None
PC2. Comply with health, safety and security procedures for the workplace	P2 identify those working practices in your job which may harm you or others	None
PC3. Report any identified breaches in health, safety, and security procedures to the designated person	P3 identify those aspects of your work which could harm you or other	None
PC4. Identify potential hazards and breaches of safe work practices	P4 check which of the potentially harmful working practices and aspects of your work present the highest risks to you or to others	None
PC5. Correct any hazards that individual can deal with safely, competently and within the limits of authority	P5 deal with hazards in accordance with workplace instructions and legal requirements	None
PC6. Promptly and accurately report the hazards that individual is not allowed to deal with, to the relevant person and warn other people who may get affected	P6 correctly name and locate the people responsible for health and safety at work	None
PC7. Follow the organisation's emergency procedures promptly, calmly, and efficiently	P7 control those health and safety risks within your capability and job responsibilities	None
PC8. Identify and recommend opportunities for improving health, safety, and security to the designated person	P8 carry out your work in accordance with your level of competence, workplace instructions, suppliers or manufacturers instructions and legal requirements	None
PC9. Complete any health and safety records legibly and accurately	P9 pass on suggestions for reducing risks to health and safety to the responsible people	None
	P10 make sure your behaviour	

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	does not endanger the health and safety of you or others at work	
	P11 follow the workplace instructions and suppliers' or manufacturers' instructions for the safe use of equipment, materials and products	
	P12 report any differences between workplace instructions and suppliers' or manufacturers' instructions	
	P13 make sure that your personal presentation and behaviour at work: P13.1 protects the health and safety of you and others, P13.2 meets any legal responsibilities, and P13.3 is in accordance with workplace instructions	
Knowledge & Understanding Organizational Context	Knowledge & Understanding	
KA 1. The importance of health, safety, and security in the workplace	K1 what "hazards" and "risks" are	None
KA 2. The basic requirements of the health and safety and other legislations and regulations that apply to the workplace	K2 your responsibilities and legal duties for health and safety in the workplace	None
KA5. How to report the hazard	K3 your responsibilities for health and safety as required by the law covering your job role	None
KA6. The responsibilities of individual to maintain safe, healthy and secure workplace	K4 the hazards which exist at work and the safe working practices which you must follow	None
Technical Knowledge	Knowledge & Understanding	
KB1. Requirements of health, safety and security in workplace	K5 the particular health and safety hazards which may be present in your own job and the precautions you must take	None
KB2. How to create safety	K6 the importance of	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
records and maintaining them	remaining alert to the presence of hazards in the whole workplace	
KB3. The importance of being alert to health, safety, and security hazards in the work environment	K7 the importance of dealing with, or promptly reporting, risks	None
KB4. The common health, safety, and security hazards that affect people working in an administrative role	K8 the responsibilities for health and safety in your job description	None
KB5. How to identify health, safety, and security hazards	K9 the safe working practices for your own job	None
KB6. The importance of warning others about hazards and how to do so until the hazard is dealt with	K10 the responsible people you should report health and safety matters to concerned	None
	K11 where and when to get additional health and safety assistance	
	K12 your scope and responsibility for controlling risks	
	K13 workplace instructions for managing risks which you are unable to deal with	
	K14 suppliers' and manufacturers' instructions for the safe use of equipment, materials and products which you must follow	
	K15 the importance of personal presentation in at work	
	K16 the importance of personal behaviour in maintaining the health and safety of you and others	



TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Indian QP Title	Dental Assistant	UK Qualification	Dental Nursing
Indian QP Code	HSS/ Q 2401	UK Qualification Code	GH0H 23 SVQ 3
Indian NOS	Act within the limits of one's competence and authority	UK NOS	Act within the limits of your competence and authority
Indian NOS Code	HSS/ N 9603	UK NOS Code	GEN 63
Scope	Acting within the limit of one's competence and authority;	Overview	This standard covers recognising the boundaries of your role and responsibilities and working within your level of competence in accordance with legislation, protocols and guidelines. It is applicable for all staff
Scope	- oKnowing one's job role - oKnowing one's job responsibility - oRecognising the job role and responsibilities of co workers	Overview	

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Adhere to legislation, protocols and guidelines relevant to one's role and field of practice	PC1. Adhere to legislation, protocols and guidelines relevant to one's role and field of practice	None
PC2. Work within organisational systems and requirements as appropriate to one's role	PC2. Work within organisational systems and requirements as appropriate to one's role	None
PC3. Recognise the boundary of one's role and responsibility and seek supervision when situations are beyond one's competence and authority	PC3. Recognise the boundary of one's role and responsibility and seek supervision when situations are beyond one's competence and authority	None
PC4. Maintain competence within one's role and field of practice	PC4. Maintain competence within one's role and field of practice	None
PC5. Use relevant research based protocols and guidelines as evidence to inform one's practice	PC5. Use relevant research based protocols and guidelines as evidence to inform one's practice	None
PC6. Promote and demonstrate good practice as an individual and as a team member at all times	PC6. Promote and demonstrate good practice as an individual and as a team member at all times	None
PC7. Identify and manage potential and actual risks to the quality and safety of practice	PC7. Identify and manage potential and actual risks to the quality and safety of practice	None
PC8. Evaluate and reflect on the quality of one's work and make continuing improvements	PC8. Evaluate and reflect on the quality of one's work and make continuing improvements	None
Knowledge & Understanding	Knowledge & Understanding	
Organizational Context		
KA1. The relevant legislation, standards, policies, and procedures followed in the organisation	K1. The boundaries of your role and responsibilities and those of your colleagues	None
KA2. The medical procedures and functioning of required medical equipment	K2. The reasons for working within the limits of your competence and authority	None
KA3. Role and importance of assisting other healthcare	K3. The importance of personally promoting and	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
providers in delivering care	demonstrating good practice	
Technical Knowledge	Knowledge & Understanding	
	K4. The legislation, protocols and guidelines effecting your work	None
KB1. The boundaries of one's role and responsibilities and other team members	K5. The organisational systems and requirements relevant to your role	None
KB2. The reasons for working within the limits of one's competence and authority	K6. The sources of information that can be accessed to maintain an awareness of research and developments in your area of work	None
KB3. The importance of personally promoting and demonstrating good practice	K7. The difference between direct and indirect supervision and autonomous practice, and which combination is most applicable in different circumstances	None
KB4. The legislation, protocols and guidelines effecting one's work	K8. The risks to quality and safety arising from: working outside the boundaries of competence and authority 2) not keeping up to date with best practice 3) poor communication, 4) insufficient support, 5) lack of resources, 6)poor individual or team compliance with legislation, protocols, and guidelines and/or organisational systems and requirements	None
KB5. The organisational systems and requirements relevant to one's role	K9. Reporting and minimising risks	
KB6. The sources of information that can be accessed to maintain an awareness of research and developments in one's area of work	K10. The principle of meeting the organisations needs, and how this should enable you to recognise your own limitations and when you should seek support from others	None
KB7. The difference between direct and indirect supervision	K11. The processes by which improvements to	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
and autonomous practice, and which combination is most applicable in different circumstances	protocols/guidelines and organisational systems/requirements should be reported	
KB8. The risks to quality and safety arising from:	K12. The procedure for accessing training, learning and development needs for yourself and/or	None
oWorking outside the boundaries of competence and authority	others within your organisation	
oNot keeping up to date with best practice oPoor communication oInsufficient support oLack of resources		
KB9. The importance of individual or team compliance with legislation, protocols, and guidelines and organisational systems and requirements	K13. The actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way you work as an individual or part of a team	None
KB10. How to Report and minimise risks		None
KB11. The principle of meeting the organisation's needs, and how this should enable one to recognise one's own limitations and when one should seek support from others		None
KB12. The processes by which improvements to protocols/guidelines and organisational systems/requirements should be reported		None
KB13. The procedure for accessing training, learning and development needs for oneself and/or others within one's organisation		None
KB14. The actions that can be taken to ensure a current, clear		None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
and accurate understanding of roles and responsibilities is maintained, and how this affects		

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Indian QP Title	Dental Assistant	UK Qualification	Dental Nursing
Indian QP Code	HSS/ Q 2401	UK Qualification Code	GH0H 23 SVQ 3
Indian NOS	Work effectively with others	UK NOS	Contribute to the effectiveness of work teams
Indian NOS Code	HSS/ N 9604	UK NOS Code	SS02
Scope	Working with other people to meet requirements , Sharing information with others to enable efficient delivery of work , Communicating with other team members and people internal or external to the organisation	Overview	This standard describes your role in contributing to the effectiveness of work teams. The term 'work teams' is intended to cover teams who work closely together as well as those which are more loosely structured but in which the members are working towards the same ends. This includes contributing to effective team working through appropriate behaviour for effective working, passing on relevant information, receiving and acting on constructive feedback and offering proposals as to how team practice might be improved

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Communicate with other people clearly and effectively	P1. keep other members of the team informed of your activities to an appropriate level of detail	None
PC2. Integrate one's work with other people's work effectively	P2. ensure your behaviour to others in the team supports the effective functioning of the team	None
PC3. Pass on essential information to other people on timely basis	P3. offer relevant ideas and information to team members who would benefit from them	None
PC4. Work in a way that shows respect for other people	P4. accept suggestions and information offered by others and use them constructively to improve practice	None
PC5. Carry out any commitments made to other people	P5. offer assistance to others in the team when they need it and in a friendly and helpful way	None
PC6. Reason out the failure to fulfil commitment	P6. honour undertakings to others consistent with overall work priorities	None
PC7. Identify any problems with team members and other people and take the initiative to solve these problems	P7. clearly present suggestions for improving team working to relevant team members at an appropriate time	None
PC8. Follow the organisation's policies and procedures	P8. deal with differences in opinion in a way which tries to avoid offence, and resolve conflicts in ways that maintain respect	None
	P9. seek advice from an appropriate person where you experience problems in working effectively with other team members	None
	P10. identify your own development needs against the demands of the work role	None
	P11. ensure your personal development objectives are	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	the best balance possible between being achievable, realistic and challenging and being related to effective team working and service delivery	
	P12. take responsibility for your own development, learning and performance	None
	P13. constructively evaluate and use feedback from others to improve future work performance	None
		6.honour undertakings to others consistent with overall work priorities 7.clearly present suggestions for improving team working to relevant team members at an appropriate time 9.seek advice from an appropriate person where you experience problems in
		working effectively with other team members 10.identify your own development needs against the demands of the work role 11.ensure your personal development objectives are the best balance possible between being achievable, realistic and challenging and being related to effective team working and service delivery 12.take responsibility for your own development, learning and performance 13.constructively evaluate and use feedback from others to improve future work performance
Knowledge & Understanding: Organizational Context	Knowledge & Understanding:	

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
Organizational Context KA1. The people who make up the team and how they fit into the work of the organisation	K1. what effective communication is	None
KA2. The responsibilities of the team and their importance to the organisation	K2. why one should take responsibility for one's own development and performance, and the contribution of this to learning and development itself	None
KA3. The business, mission, and objectives of the organisation	K3. why it is not always possible to evaluate one's own performance, strengths and weakness, and the role which others' feedback plays K4. the effects of differing cultures on communications (such as the use of touch, presence, contact-distance between individuals when communicating, the terms of respect used etc) K5. the constraints to effective communication (environmental	None
KA4. Effective working relationships with the people external to the team, with which the individual works on a regular basis	e.g. noise and light; social/cultural e.g. language, jargon, slang, dialect; interpersonal; individual's psychological, social and emotional well-being) Knowledge & Understanding K6. barriers to developing	None
KA5. Procedures in the organisation to deal with conflict and poor working relationships	relationships and how these can be overcome	None
Technical Knowledge	K7. the range of problems which one may encounter when inter-relating with others and how these can best be handled K8. your role in relation to others in the work team	None
KB1. The importance of communicating clearly and effectively with other people and how to do so face-to-face, by telephone and in writing		None
KB2. The essential information that needs to be shared with other people		None
KB3. The importance of effective working relationships and how these can contribute towards effective working	K9. the role of others within the team and how each interacts	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
relationships on a day-to-day basis		
KB4. The importance of integrating ones work effectively with others	K10. the range of interactive styles which individuals have	None
	and how these may affect ongoing work	
KB5. The types of working relationships that help people to work well together and the types of relationships that need to be avoided	K11. the differences between work and personal relationships, and how work relationships can be maintained effectively even if one has little in common outside of work	None
KB6. The types of opportunities an individual may seek out to improve relationships with others	K12. the effects which work priorities have on individuals and how it may be possible to offer help and support	None
KB7. How to deal with difficult working relationships with other people to sort out problems	K13. when, and when not, to interrupt others during work and the effects which they may have on them	None
	K14. the busy and stressful times within the work team and how these can best be handled	
	K15. development routes which may be open and those which may be suitable	
	K16. your personal career goals and the relationship of these to current work	
	K17. your own strengths and weaknesses, and how the former can be built on and the latter minimised	
	K18. the potential obstacles to personal development	
	K19. methods of establishing and developing constructive relationships with others	
	K20. methods of communicating clearly and effectively	
	K21. methods of handling and minimising inter-personal conflict	

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	K22. how to identify and recognise one's own competence	
	K23. how practice is changing and the effects of these changes on you	
	K24. how to review one's own progress with others effectively and encourage them to give constructive feedback	
		5.the constraints to effective communication (environmental e.g. noise and light; social/cultural e.g. language, jargon, slang, dialect; interpersonal; individual's psychological, social and emotional well-being) 6.barriers to developing relationships and how these can be overcome 7.the range of problems which one may encounter when interacting with others and how these can best be handled 10.the range of interactive styles which individuals have and how these may affect ongoing work 11.the differences between work and personal relationships, and how work relationships can be maintained effectively even if one has little in common outside of work 12.the effects which work priorities have on individuals and how it may be possible to



TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Indian QP Title	Dental Assistant	UK Qualification	Dental Nursing
Indian QP Code	HSS/ Q 2401	UK Qualification Code	GH0H 23 SVQ 3
Indian NOS	Manage work to meet requirements	UK NOS	Manage and organise your own time and activities
Indian NOS Code	HSS/ N 9605	UK NOS Code	HT4
Scope	Establishing and managing requirements , Planning and organising work	Overview	This standard is about managing and organising your own time and activities so that you can carry out your responsibilities

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Clearly establish, agree, and record the work requirements	P1. agree with your manager and/or work team: 1. who you will be working with 2. when 3. where	None
PC2. Utilise time effectively	P2. plan your work and time so that you can meet the commitments you have made with individuals and the requirements of your organisation	None
PC3. Ensure his/her work meets the agreed requirements	P3. identify the risks of the work and how you can best manage the risks to prepare for your work commitments in advance	None
PC4. Treat confidential information correctly	P4. undertake your work to time as far as it is possible to do so	None
PC5. Work in line with the organisation's procedures and policies and within the limits of his/her job role	P5. learn from what happens and change your plans accordingly	None
	P6. seek help and support from your manager and/or work team when you have difficulties meeting your commitments	
	P7. complete records of your work activities according to legal and organisational requirements	
		2.plan your work and time so that you can meet the commitments you have made with individuals and the requirements of your organisation 5.learn from what happens and change your plans accordingly 6.seek help and support from your manager and/or work team when you have difficulties meeting your

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		commitments 7.complete records of your work activities according to legal and organisational requirements
Knowledge & Understanding Organizational Context	Knowledge & Understanding	
Organizational Context KA1. The relevant policies and procedures of the organisation	K1. the best ways to work with individuals so that they have confidence in you	None
KA2. The information that is considered confidential to the organisation	K2. how to plan, manage and organise your own time to enable you carry out work activities effectively	None
KA3. The scope of work of the role	K3. the risks that might occur in different situations	None
	K4. how to assess and manage risks to you and others in different situations	
	K5. the legislation that relates to your own work and how the legislation should affect how you carry out your work	
Technical Knowledge	Knowledge & Understanding	
	K6. the policies and procedures of your employing organisation (including those relating to confidentiality, health and safety, equality and diversity)	None
KB1. The importance of asking the appropriate individual for help when required work deliverables from being expedited	K7. the data collection, storage and retrieval systems in own organisation	None
KB2. The importance of planning, prioritising and organising work	K8. the principles of effective communication with: communities, people in own and other agencies, significant others	None
KB3. The importance of clearly establishing work requirement	K9. your own role and responsibilities and from whom assistance and advice should be sought if necessary	None
KB4. The importance of being flexible in changing priorities when the importance and urgency	K10. the principles of equality, diversity and anti-discriminatory practice and how to apply these in own work	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
comes into play		
KB5. How to make efficient use of time, and to avoid things that may prevent	K11. how to develop your own competence and the benefits of doing this	None
KB6. The importance of keeping the work area clean and tidy		
KB7. Areas of work that are not a priority and why it is necessary to keep one's effort in that direction to a minimum		
KB8. To change work plans when necessary		
KB9. The importance of confidentiality		
KB10. The importance in completing work on time		
		1.the best ways to work with individuals so that they have confidence in you 3.the risks that might occur in different situations 4.how to assess and manage risks to you and others in different situations 7.the data collection, storage and retrieval systems in own organisation 10.the principles of equality, diversity and anti-discriminatory practice and how to apply these in own work 11.how to develop your own competence and the benefits of doing this

Indian QP Title	Dental Assistant	UK Qualification	Dental Nursing
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TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Indian QP Code	HSS/ Q 2401	UK Qualification Code	GH0H 23 SVQ 3
Indian NOS	Practice code of conduct while performing duties	UK NOS	Develop your own knowledge & Practice
Indian NOS Code	HSS/ N 9607	UK NOS Code	SCDHSC0023
Scope	Recognising the guidelines and protocols relevant to the field and practice , Following the code of conduct as described by the healthcare provider ,Demonstrating best practices while on the field	Overview	This standard identifies the requirements for developing your practice within settings where individuals are cared for or supported. This includes reflecting on your current skills and knowledge in the workplace, taking opportunities to improve your practice and applying learning in the workplace

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Adhere to protocols and guidelines relevant to the role and field of practice	P1. clarify with others the skills, knowledge and values required to carry out your job role	None
PC2. Work within organisational systems and requirements as appropriate to the role	P2. clarify with others the areas of your work where literacy, numeracy and information technology skills are necessary	None
PC3. Recognise the boundary of the role and responsibility and seek supervision when situations are beyond the competence and authority	P3 actively seek feedback from individuals, key people and others on your use of skills, knowledge and values in your practice	None
PC4. Maintain competence within the role and field of practice	P4 agree with others the areas of strength in your practice	None
PC5. Use protocols and guidelines relevant to the field of practice	P5. reflect with others on the way your values, personal beliefs and experiences may affect your work with individuals	None
PC6. Promote and demonstrate good practice as an individual and as a team member at all times	P6 seek support from others to identify areas for development within your practice that would help you to carry out your work activities more effectively	None
PC7. Identify and manage potential and actual risks to the quality and patient safety	P7 seek advice on development opportunities to achieve development	None
PC8. Maintain personal hygiene and contribute actively to the healthcare ecosystem	P8 agree a personal development plan with others	None
	P9 secure opportunities for development	
	P10 use opportunities with others to reflect on your learning from development opportunities in order to continuously improve your practice	

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	P11 review how the newly acquired skills and knowledge can be applied in your practice	
	P12 confirm with others that it is safe and within your job role before applying new skills and knowledge	
	P13 apply new skills and knowledge that have been agreed as appropriate to your job role	
	P14 evaluate with others how far your new skills and knowledge have enhanced your work	
		P1 clarify with others the skills, knowledge and values required to carry out your job role
		P2 clarify with others the areas of your work where literacy, numeracy and information technology skills are necessary
		P3 actively seek feedback from individuals, key people and others on your use of skills, knowledge and values in your practice
		P4 agree with others the areas of strength in your practice
		P5 reflect with others on the way your values, personal beliefs and experiences may affect your work with individuals
		P7 seek advice on development opportunities to achieve development
		P8 agree a personal development plan with others
		P9 secure opportunities for development
		P10 use opportunities with others to reflect on your learning from development opportunities in

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
		order to continuously improve your practice P11 review how the newly acquired skills and knowledge can be applied in your practice P12 confirm with others that it is safe and within your job role before applying new skills and knowledge P13 apply new skills and knowledge that have been
		agreed as appropriate to your job role P14 evaluate with others how far your new
Knowledge & Understanding Organizational Context	Knowledge & Understanding	
KA1. Relevant legislation, standards, policies, and procedures followed in the hospital	K1 work setting requirements on equality, diversity, discrimination and rights	None
KA2. How to engage and interact with other providers in order to deliver quality and maintain continued care	K2 your role in supporting rights, choices, wellbeing and active participation	None
	K3 codes of practice, standards, frameworks and guidance relevant to your work and the content of this standard	None
	K4 the main items of legislation that relate to the content of this standard within your work role	
	K5 your own background, experiences and beliefs that may affect the way you work	
Technical Knowledge	Knowledge & Understanding	
	K6 your own roles and responsibilities with their limits and boundaries	None
KB1. The limitations and scope of the role and responsibilities along with an understanding	K7 why it is important to reflect on how you do your work	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
of roles and responsibilities of others		
KB2. The importance of working within the limits of one's competence and authority	K8 how to use your reflections to improve the way you work	None
KB3. The detrimental effects of non-compliance	K9 your role and the role of others in evaluating and developing your skills and knowledge through supervision and appraisal or other arrangements	None
KB4. The importance of personal hygiene	K10 the range of learning opportunities and how to access them	None
KB5. The importance of intercommunication skills	K11 how to use learning opportunities effectively to improve your knowledge and practice, including learning from day to day experiences	None
KB6. The legislation, protocols and guidelines related to the role	K12 how to apply learning and transfer skills into new situations	None
KB7. The organisational systems and requirements relevant to the role		
KB8. The sources of information and literature to maintain a constant access to upcoming research and changes in the field		
KB9. The difference between direct and indirect supervision and autonomous practice, and which combination is most applicable in different circumstances		
KB10. Implications to quality and safety arising from: ☒ Working outside the boundaries of competence and authority ☒ not keeping up to date with best practice		

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
☐ poor communication ☐ insufficient support ☐ lack of resources		
KB11. The organisational structure and the various processes related to reporting and monitoring		
KB12. The procedure for accessing training, learning and development needs		
		K12 how to apply learning and transfer skills into new situations
		K1 work setting requirements on equality, diversity, discrimination and rights K2 your role in supporting rights, choices, wellbeing and active participation
		K5 your own background, experiences and beliefs that may affect the way you work K6 your own roles and responsibilities with their limits and boundaries
		K9 your role and the role of others in evaluating and developing your skills and knowledge through supervision and appraisal or other arrangements K10 the range of learning opportunities and how to access them K11 how to use learning opportunities effectively to improve your knowledge and practice, including learning from day to day experiences K12 how to apply learning and transfer skills into new situations

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Indian QP Title	Dental Assistant	UK Qualification	Dental Nursing
Indian QP Code	HSS/ Q 2401	UK Qualification Code	GH0H 23 SVQ 3
Indian NOS	Follow biomedical waste disposal protocols	UK NOS	Disposal of clinical and non clinical waste within healthcare
Indian NOS Code	HSS/ N 9609	UK NOS Code	CHS212
Scope	Classification of the Waste Generated, Segregation of Biomedical Waste , Proper collection and storage of Waste	Overview	This standard relates to the safe handling and disposal of health care waste. It has a broad application and it is relevant for all methods of disposal. This standard covers equipment, medical devices, radioactive, chemical, biological, environmental, clinical and non clinical materials and confidential waste

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Competency Mapping

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
PC1. Follow the appropriate procedures, policies and protocols for the method of collection and containment level according to the waste type	P1. work within your level of competence, responsibility and accountability	None
PC2. Apply appropriate health and safety measures and standard precautions for infection prevention and control and personal protective equipment relevant to the type and category of waste	P2. follow the appropriate procedures, policies and protocols for the method of collection and containment level according to the waste type	None
PC3. Segregate the waste material from work areas in line with current legislation and organisational requirements	P3. apply appropriate health and safety measures and standard precautions relevant to the type and category of waste P4. where appropriate, consult with other users to identify the types, quantities and physical form of waste being generated	None
PC4. Segregation should happen at source with proper containment, by using different color coded bins for different categories of waste		None
PC5. Check the accuracy of the labelling that identifies the type and content of waste	P5. segregate the waste material from your work areas in line with current legislation and organisational requirements	None
PC6. Confirm suitability of containers for any required course of action appropriate to the type of waste disposal PC7. Check the waste has undergone the required processes to make it safe for transport and disposal	P6. check the accuracy of the labelling that identifies the type and content of waste for transfer P7. confirm suitability of containers for any required course of action appropriate to the type of waste disposal	None
PC8. Transport the waste to the disposal site, taking into consideration its associated	P8. check the waste has undergone the required processes to make it safe for	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
risks	transport and disposal	
PC9. Report and deal with spillages and contamination in accordance with current legislation and procedures	P9. transport the waste to the disposal site, taking into consideration its associated risks	None
PC10. Maintain full, accurate and legible records of information and store in correct location in line with current legislation, guidelines, local policies and protocols	P10. where direct measures are not possible, use alternative accepted methodologies for removal of waste	None
	P11. report and deal with spillages and contamination in accordance with current legislation and procedures	
	P12. maintain full, accurate and legible records of information and store in correct location in line with current legislation, guidelines, local policies and protocols	
Knowledge & Understanding Organizational Context	Knowledge & Understanding	
KA1. Basic requirements of the health and safety and other legislations and regulations that apply to the organisation	K1. your own level of <u>competence, authority</u> and specialist knowledge base	None
KA2. Person(s) responsible for health, safety, and security in the organisation	K2. the range of stakeholders involved, their information needs, roles and responsibilities with regard to waste management	None
KA3. Relevant up-to-date information on health, safety, and security that applies to the organisation	K3. the categories of waste according to national and local guidelines and the importance of this	None
KA4. Organisation's emergency procedures and responsibilities for handling hazardous situations	K4. the appropriate approved disposal routes for your waste permitted under authorisation and <u>relevant legislation</u>	None
Technical Knowledge	Knowledge & Understanding	
	K5. the appropriate containment or dismantling	

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
	requirements for waste and how to make the waste safe for disposal within your work practice	
KB1. How to categorise waste according to national, local and organisational guidelines	K6. why it is important to adhere to the organisational and national waste management principles and procedures for your waste and the implications of not doing so	None
KB2. The appropriate approved disposal routes for waste	K7. the hazards and risks associated with the disposal and the importance of risk assessments and how to provide these	None
KB3. The appropriate containment or dismantling requirements for waste and how to make the waste safe for disposal	K8. the personal protective equipment required appropriate to the different types of waste generated by work activities under your responsibility	None
KB4. The importance to adhere to the organisational and national waste management principles and procedures	K9. the importance of working in a safe manner when carrying out procedures for disposal in line with local and national policies and legislation	None
KB5. The hazards and risks associated with the disposal and the importance of risk assessments and how to provide these	K10. the waste streams for disposal available to the organisation and their applicability to the range of waste generated by your work activities	None
KB6. The personal protective equipment required to manage the different types of waste generated by different work activities	K11. the required actions and reporting procedures for any accidents, spillages and contamination involving waste	None
KB7. The importance of working in a safe manner when carrying out procedures for biomedical waste management in line with local and national policies and	K12. the requirements of the relevant external agencies involved in the transport and receipt	None

TRANSNATIONAL SKILL STANDARDS FOR HEALTHCARE INDUSTRY

Performance Criteria - Indian NOS	Performance Criteria - UK NOS	Gaps in Indian NOS
legislation	of your waste	
KB8. The required actions and reporting procedures for any accidents, spillages and contamination involving waste	K13. why it is important to segregate different types of waste and how to do this	None
KB9. The requirements of the relevant external agencies involved in the transport and receipt of your waste	K14. the safe methods of storage and maintaining security of your waste and the permitted accumulation times	None
KB10. The importance of segregating different types of waste and how to do this	K15. the methods for transporting and monitoring your waste disposal and the appropriateness of each method to a given scenario	None
KB11. The safe methods of storage and maintaining security of waste and the permitted accumulation times	K16. why it is important to report any problems or delays in waste collection and where to seek advice and guidance	None
KB12. The methods for transporting and monitoring waste disposal and the appropriateness of each method to a given scenario	K17. the importance of keeping adequate records pertaining to your waste materials and the consequences of not doing so	None
KB13. How to report any problems or delays in waste collection and where to seek advice and guidance	K18. the importance of the organisation monitoring and obtaining an assessment of the impact the waste has on the environment	None
KB14. The importance of the organisation monitoring and obtaining an assessment of the impact the waste has on the environment		
KB15. The current national legislation, guidelines, local policies and protocols which affect work practice	K19. the current national legislation, guidelines, local policies and protocols which affect your work practice	None
KB16. The policies and guidance that clarify your scope of practice,	K20. the policies and guidance that clarify your scope of practice, accountabilities and the working relationship between yourself and others	None
accountabilities and the working relationship between yourself and others *General Note: In the HSSC NOS, Rangestatementisnotseparated out. It is integrated holistically into the PCs and technical knowledge within the QPs.		